

BOISE PUBLIC LIBRARY
SYSTEM STATISTICS REPORT -- April 2010

| | <u>This Month</u> | <u>Last Year This Month</u> | <u>Percent Change</u> | <u>This Year To Date</u> | <u>Last Year To Date</u> | <u>Percent Change</u> |
|---------------------------------|-------------------|---------------------------------|---------------------------|------------------------------|------------------------------|---------------------------|
| <u>CIRCULATION/Books</u> | | | | | | |
| Adult | 65,196 | 56,239 | 15.93 | 458,461 | 391,991 | 16.96 |
| Young Adult | 6,770 | 4,753 | 42.44 | 47,462 | 35,157 | 35.00 |
| Juvenile | 43,275 | 34,689 | 24.75 | 303,582 | 244,231 | 24.30 |
| Sub Total | 115,241 | 95,681 | 20.44 | 809,505 | 671,379 | 20.57 |

| | | | | | | |
|---|----------------|----------------|--------------|------------------|------------------|--------------|
| <u>CIRCULATION /Audio Visual</u> | | | | | | |
| Adult | 53,117 | 43,059 | 23.36 | 380,890 | 308,186 | 23.59 |
| Young Adult | 2,244 | 1,412 | 58.92 | 14,977 | 11,780 | 27.14 |
| Juvenile | 17,025 | 12,823 | 32.77 | 122,957 | 92,535 | 32.88 |
| Downloadable AV | 1,618 | 770 | 110.13 | 9,891 | 5,796 | 70.65 |
| Sub Total | 74,004 | 58,064 | 27.45 | 528,715 | 418,297 | 26.40 |
| BPL Total Circulation | 189,245 | 153,745 | 23.09 | 1,338,220 | 1,089,676 | 22.81 |

| | | | | | | |
|-----------------------------------|----------------|----------------|--------------|------------------|------------------|--------------|
| <u>CIRCULATION SUMMARY</u> | | | | | | |
| Main Library | 112,743 | 112,430 | 0.28 | 796,822 | 811,916 | -1.86 |
| Bookmobile | 4,036 | 6,336 | -36.30 | 29,054 | 42,884 | -32.25 |
| Home Service | 1,382 | 1,749 | -20.98 | 11,201 | 11,972 | -6.44 |
| Downloadable AV | 1,618 | 770 | 110.13 | 9,891 | 5,796 | 70.65 |
| Collister | 16,593 | 16,403 | 1.16 | 119,823 | 109,608 | 9.32 |
| Hillcrest | 14,802 | 16,057 | -7.82 | 105,846 | 107,500 | -1.54 |
| Cole & Ustick * | 38,071 | 0 | 0.00 | 265,583 | 0 | 0.00 |
| BPL Total Circulation | 189,245 | 153,745 | 23.09 | 1,338,220 | 1,089,676 | 22.81 |

* Cole & Ustick branch opened 6/30/09

| | | | | | | |
|----------------------------------|-----|-----|--------|-------|-------|-------|
| <u>INTERLIBRARY LOANS</u> | | | | | | |
| Out-of-State | 145 | 198 | -26.77 | 1,482 | 1,208 | 22.68 |
| In-State | 85 | 151 | -43.71 | 869 | 833 | 4.32 |

| | | | | | | |
|--------------------------------------|-----|-----|-------|-----|-----|-------|
| <u>INTERLIBRARY BORROWING</u> | | | | | | |
| Out-of-State | 125 | 108 | 15.74 | 900 | 964 | -6.64 |
| In-State | 126 | 120 | 5.00 | 873 | 897 | -2.68 |

| | | | | | | |
|--------------------------------|--------------|--------------|--------------|---------------|--------------|--------------|
| <u>NEW CARDS ISSUED</u> | | | | | | |
| Resident | 1,488 | 1,204 | 23.59 | 12,300 | 9,853 | 24.84 |
| Non-Resident | 7 | 1 | 600.00 | 34 | 27 | 25.93 |
| Internet Only (start 10/1/09) | 122 | 0 | 0.00 | 807 | 0 | 0.00 |
| Total Cards Issued | 1,617 | 1,205 | 34.19 | 13,141 | 9,880 | 33.01 |

| | | | | | | |
|----------------------------------|--------------|--------------|---------------|---------------|---------------|---------------|
| <u>REFERENCE SUMMARY</u> | | | | | | |
| Main Adult Desk | 3,269 | 4,711 | -30.61 | 22,938 | 28,480 | -19.46 |
| Main Adult Telephone | 1,954 | 2,484 | -21.34 | 13,519 | 18,787 | -28.04 |
| Main Adult Electronic | 140 | 190 | -26.32 | 1,528 | 1,567 | -2.49 |
| Sub Total Adult Reference | 5,363 | 7,385 | -27.38 | 37,985 | 48,834 | -22.22 |

| | | | | | | |
|----------------------------------|--------------|--------------|--------------|---------------|---------------|--------------|
| Main Youth Desk | 3,037 | 3,245 | -6.41 | 22,612 | 24,513 | -7.76 |
| Main Youth Telephone | 223 | 144 | 54.86 | 1,369 | 1,541 | -11.16 |
| Main Youth Electronic | 5 | 3 | 66.67 | 17 | 13 | 30.77 |
| Sub Total Youth Reference | 3,265 | 3,392 | -3.74 | 23,998 | 26,067 | -7.94 |

| | <u>This Month</u> | <u>Last Year This Month</u> | <u>Percent Change</u> | <u>This Year To Date</u> | <u>Last Year To Date</u> | <u>Percent Change</u> |
|--|-------------------|-----------------------------|-----------------------|--------------------------|--------------------------|-----------------------|
|--|-------------------|-----------------------------|-----------------------|--------------------------|--------------------------|-----------------------|

INFORMATION DESK

| | | | | | | |
|----------------------------------|--------------|--------------|---------------|---------------|---------------|---------------|
| <i>Readers Advisory</i> | 46 | 61 | -24.59 | 219 | 301 | -27.24 |
| <i>Directional/Informational</i> | 3,386 | 4,062 | -16.64 | 24,694 | 30,193 | -18.21 |
| Sub Total Information | 3,432 | 4,123 | -16.76 | 24,913 | 30,494 | -18.30 |

| | | | | | | |
|--------------------------------------|--------------|--------------|-------------|---------------|---------------|--------------|
| <i>Collister Desk</i> | 3,442 | 3,264 | 5.45 | 26,702 | 19,520 | 36.79 |
| <i>Collister Phone</i> | 604 | 420 | 43.81 | 3,723 | 2,725 | 36.62 |
| Sub Total Collister Reference | 4,046 | 3,684 | 9.83 | 30,425 | 22,245 | 36.77 |

| | | | | | | |
|--------------------------------------|--------------|--------------|--------------|---------------|---------------|-------------|
| <i>Hillcrest Desk</i> | 2,639 | 2,395 | 10.19 | 18,322 | 17,789 | 3.00 |
| <i>Hillcrest Phone</i> | 206 | 171 | 20.47 | 1,610 | 961 | 67.53 |
| Sub Total Hillcrest Reference | 2,845 | 2,566 | 10.87 | 19,932 | 18,750 | 6.30 |

| | | | | | | |
|------------------------------------|---------------|---------------|-------------|----------------|----------------|-------------|
| <i>Cole & Ustick Desk</i> | 2,281 | 0 | 0.00 | 14,353 | 0 | 0.00 |
| <i>Cole & Ustick Phone</i> | 995 | 0 | 0.00 | 4,665 | 0 | 0.00 |
| Sub Total C&U Reference | 3,276 | 0 | 0.00 | 19,018 | 0 | 0.00 |
| TOTAL REFERENCE, INFO DESK | 22,227 | 21,150 | 5.09 | 156,271 | 146,390 | 6.75 |

PATRON COUNT

| | | | | | | |
|---------------------------|----------------|----------------|--------------|----------------|----------------|--------------|
| <i>Main Library</i> | 64,372 | 80,517 | -20.05 | 419,817 | 600,845 | -30.13 |
| <i>Bookmobile</i> | 2,223 | 2,640 | -15.80 | 14,395 | 19,015 | -24.30 |
| <i>Collister</i> | 17,673 | 13,029 | 35.64 | 90,442 | 83,045 | 8.91 |
| <i>Hillcrest</i> | 16,020 | 14,538 | 10.19 | 99,566 | 97,916 | 1.69 |
| <i>Cole & Ustick</i> | 21,740 | 0 | 0.00 | 155,012 | 0 | 0.00 |
| TOTAL PATRON COUNT | 122,028 | 110,724 | 10.21 | 779,232 | 800,821 | -2.70 |

MEETING ROOM USE SUMMARY

Programs

| | | | | | | |
|---|------------|------------|--------------|--------------|--------------|--------------|
| <i>Main Adult Programs</i> | 15 | 15 | 0.00 | 82 | 98 | -16.33 |
| <i>Main Youth Programs</i> | 77 | 69 | 11.59 | 480 | 467 | 2.78 |
| <i>Main Community Prog</i> | 13 | 8 | 62.50 | 65 | 54 | 20.37 |
| Sub Total Main Prog | 105 | 92 | 14.13 | 627 | 619 | 1.29 |
| <i>Collister Adult Programs</i> | 15 | 12 | 25.00 | 113 | 80 | 41.25 |
| <i>Collister Youth Programs</i> | 17 | 26 | -34.62 | 104 | 160 | -35.00 |
| <i>Collister Community Prog</i> | 10 | 8 | 25.00 | 86 | 61 | 40.98 |
| Sub Total Coll Prog | 42 | 46 | -8.70 | 303 | 301 | 0.66 |
| <i>Hillcrest Adult Programs</i> | 13 | 8 | 62.50 | 47 | 45 | 4.44 |
| <i>Hillcrest Youth Programs</i> | 19 | 21 | -9.52 | 140 | 156 | -10.26 |
| <i>Hillcrest Community Prog</i> | 5 | 4 | 25.00 | 28 | 33 | -15.15 |
| Sub Total Hill Prog | 37 | 33 | 12.12 | 215 | 234 | -8.12 |
| <i>Cole & Ustick Adult Programs</i> | 15 | 0 | 0.00 | 100 | 0 | 0.00 |
| <i>Cole & Ustick Youth Programs</i> | 36 | 0 | 0.00 | 199 | 0 | 0.00 |
| <i>Cole & Ustick Community Prog</i> | 49 | 0 | 0.00 | 249 | 0 | 0.00 |
| Sub Total C&U Prog | 100 | 0 | 0.00 | 548 | 0 | 0.00 |
| TOTAL PROGRAMS | 284 | 171 | 66.08 | 1,693 | 1,154 | 46.71 |

| | <u>This Month</u> | <u>Last Year This Month</u> | <u>Percent Change</u> | <u>This Year To Date</u> | <u>Last Year To Date</u> | <u>Percent Change</u> |
|-------------------------------------|-------------------|---------------------------------|---------------------------|------------------------------|------------------------------|---------------------------|
| Attendance | | | | | | |
| Main Adult Prog Attendance | 249 | 599 | -58.43 | 2,021 | 2,398 | -15.72 |
| Main Youth Prog Attendance | 3,416 | 2,687 | 27.13 | 21,103 | 20,222 | 4.36 |
| Main Community Prog Attend | 451 | 305 | 47.87 | 2,537 | 2,179 | 16.43 |
| Sub Total Main Prog Atten | 4,116 | 3,591 | 14.62 | 25,661 | 24,799 | 3.48 |
| Collister Adult Prog Attend | 175 | 122 | 43.44 | 1,106 | 894 | 23.71 |
| Collister Youth Prog Attend | 388 | 435 | -10.80 | 1,636 | 2,540 | -35.59 |
| Collister Comm Prog Attend | 150 | 80 | 87.50 | 905 | 553 | 63.65 |
| Sub Total Coll Prog Atten | 713 | 637 | 11.93 | 3,647 | 3,987 | -8.53 |
| Hillcrest Adult Prog Attend | 184 | 400 | -54.00 | 531 | 877 | -39.45 |
| Hillcrest Youth Prog Attend | 405 | 416 | -2.64 | 2,626 | 2,592 | 1.31 |
| Hillcrest Comm Prog Attend | 36 | 77 | -53.25 | 280 | 446 | -37.22 |
| Sub Total Hill Prog Atten | 625 | 893 | -30.01 | 3,437 | 3,915 | -12.21 |
| Cole & Ustick Adult Prog Attend | 503 | 0 | 0.00 | 1,847 | 0 | 0.00 |
| Cole & Ustick Youth Prog Attend | 830 | 0 | 0.00 | 4,315 | 0 | 0.00 |
| Cole & Ustick Comm Prog Attend | 322 | 0 | 0.00 | 1,719 | 0 | 0.00 |
| Sub Total C&U Prog Atten | 1,655 | 0 | 0.00 | 7,881 | 0 | 0.00 |
| TOTAL ATTENDANCE | 7,109 | 5,121 | 38.82 | 40,626 | 32,701 | 24.23 |

HORIZON INFORMATION PORTAL

| | | | | | | |
|-----------------------------------|---------|---------|--------|-----------|-----------|--------|
| System External Use Counts | 276,557 | 424,376 | -34.83 | 2,747,234 | 2,089,731 | 31.46 |
| Main Internal Use Counts | 95,747 | 127,039 | -24.63 | 773,519 | 911,655 | -15.15 |
| Coll Internal Use Counts | 6,336 | 7,905 | -19.85 | 57,158 | 59,028 | -3.17 |
| Hill Internal Use Counts | 6,203 | 9,102 | -31.85 | 51,942 | 60,496 | -14.14 |
| Cole & Ustick Internal Use Counts | 21,516 | 0 | 0.00 | 183,772 | 0 | 0.00 |

| |
|--|
| BOISE PUBLIC LIBRARY |
| BOOKMOBILE STATISTICS -- April 2010 |

| | <u>This Month</u> | <u>Last Year This Month</u> | <u>Percent Change</u> | <u>This Year To Date</u> | <u>Last Year To Date</u> | <u>Percent Change</u> |
|--------------------------------------|-------------------|---------------------------------|---------------------------|------------------------------|------------------------------|---------------------------|
| CHECKOUTS | | | | | | |
| <i>Towne Sq Mall (end 6/30/09)</i> | 0 | 209 | -100.00 | 0 | 1,860 | -100.00 |
| <i>K-Mart (end 6/30/09)</i> | 0 | 225 | -100.00 | 0 | 2,203 | -100.00 |
| <i>Mill Station (start 3/1/08)</i> | 383 | 495 | -22.63 | 2,840 | 3,083 | -7.88 |
| <i>Eastgate</i> | 636 | 923 | -31.09 | 4,246 | 5,517 | -23.04 |
| <i>Columbia Village</i> | 1,183 | 1,566 | -24.46 | 7,522 | 8,233 | -8.64 |
| <i>Shoshone Pk (start 3/16/08)</i> | 329 | 280 | 17.50 | 2,109 | 1,521 | 38.66 |
| <i>Optimist Comp (end 6/30/09)</i> | 0 | 27 | -100.00 | 0 | 331 | -100.00 |
| <i>Evergreen Plaza (end 6/30/09)</i> | 0 | 697 | -100.00 | 0 | 4,951 | -100.00 |
| <i>Redwood Park (start 3/16/08)</i> | 243 | 381 | -36.22 | 2,629 | 2,761 | -4.78 |
| <i>McMillan's Crossing</i> | 701 | 876 | -19.98 | 5,205 | 7,290 | -28.60 |
| <i>School Visits</i> | 0 | 0 | 0.00 | 0 | 0 | 0.00 |
| <i>Other</i> | 561 | 657 | -14.61 | 4,503 | 5,134 | -12.29 |
| Total | 4,036 | 6,336 | -36.30 | 29,054 | 42,884 | -32.25 |

PATRONS

| | | | | | | |
|--------------------------------------|--------------|--------------|---------------|---------------|---------------|---------------|
| <i>Towne Sq Mall (end 6/30/09)</i> | 0 | 48 | -100.00 | 0 | 711 | -100.00 |
| <i>K-Mart (end 6/30/09)</i> | 0 | 114 | -100.00 | 0 | 1,058 | -100.00 |
| <i>Mill Station (start 3/1/08)</i> | 209 | 200 | 4.50 | 1,451 | 1,471 | -1.36 |
| <i>Eastgate</i> | 647 | 479 | 35.07 | 3,934 | 3,166 | 24.26 |
| <i>Columbia Village</i> | 771 | 730 | 5.62 | 4,129 | 3,924 | 5.22 |
| <i>Shoshone Pk (start 3/16/08)</i> | 108 | 179 | -39.66 | 911 | 907 | 0.44 |
| <i>Optimist Com (end 6/30/09)</i> | 0 | 11 | -100.00 | 0 | 98 | -100.00 |
| <i>Evergreen Plaza (end 6/30/09)</i> | 0 | 299 | -100.00 | 0 | 2,757 | -100.00 |
| <i>Redwood Park (start 3/16/08)</i> | 97 | 160 | -39.38 | 879 | 1,333 | -34.06 |
| <i>McMillan's Crossing</i> | 391 | 420 | -6.90 | 3,091 | 3,590 | -13.90 |
| <i>School Visits</i> | 0 | 0 | 0.00 | 0 | 0 | 0.00 |
| <i>Other</i> | 0 | 0 | 0.00 | 0 | 0 | 0.00 |
| Total | 2,223 | 2,640 | -15.80 | 14,395 | 19,015 | -24.30 |

**BOISE PUBLIC LIBRARY
RECIPROCAL BORROWING STATISTICS -- April 2010**

Items checked out at BPL by consortium members' patrons.

| | Percent of | | | Percent Change | Percent of | | | Percent Change |
|------------------|---------------------------|-------------------------|----------------------|-------------------|----------------------|----------------------|----------------------|-------------------|
| | This Month Circulation | Last Year This Month | This Year To Date | | This Year To Date | Last Year To Date | This Year To Date | |
| CHECKOUTS | | | | | | | | |
| Ada Community | 5,603 | 3 | 3,519 | 59.22 | 37,793 | 3 | 22,759 | 66.06 |
| Caldwell | 524 | 0 | 548 | -4.38 | 4,473 | 0 | 3,445 | 29.84 |
| Eagle | 1,609 | 1 | 1,414 | 13.79 | 13,249 | 1 | 9,190 | 44.17 |
| Emmett | 185 | 0 | 0 | 0.00 | 773 | 0 | 0 | 0.00 |
| Garden City | 2,556 | 1 | 1,841 | 38.84 | 16,924 | 1 | 12,383 | 36.67 |
| Hailey | 7 | 0 | 6 | 16.67 | 29 | 0 | 43 | -32.56 |
| Meridian | 4,099 | 2 | 3,069 | 33.56 | 29,995 | 2 | 21,901 | 36.96 |
| Mountain Home | 504 | 0 | 507 | -0.59 | 2,731 | 0 | 3,459 | -21.05 |
| Nampa | 1,803 | 1 | 1,207 | 49.38 | 11,892 | 1 | 8,623 | 37.91 |
| Twin Falls | 43 | 0 | 65 | -33.85 | 228 | 0 | 269 | -15.24 |
| Total | 16,933 | 9 | 12,176 | 39.07 | 118,087 | 9 | 82,072 | 43.88 |

Total BPL Circulation 189,245 153,745 1,338,220 1,089,676

Items checked out at consortium member locations by BPL patrons.

| | <u>This Month</u> | <u>Last Year This Month</u> | <u>This Year To Date</u> | <u>Last Year To Date</u> |
|------------------|-------------------|---------------------------------|------------------------------|------------------------------|
| CHECKOUTS | | | | |
| Ada Community | 21,864 | 25,584 | 151,471 | 185,837 |
| Caldwell | 215 | 367 | 1,753 | 2,554 |
| Eagle | 3,891 | 5,144 | 28,216 | 38,004 |
| Emmett | 5 | 0 | 34 | 0 |
| Garden City | 9,202 | 12,623 | 61,516 | 86,808 |
| Hailey | 11 | 4 | 168 | 77 |
| Meridian | 7,333 | 7,088 | 49,199 | 48,251 |
| Mountain Home | 18 | 0 | 89 | 31 |
| Nampa | 863 | 618 | 4,309 | 4,771 |
| Twin Falls | 11 | 60 | 216 | 431 |
| Total | 43,413 | 51,488 | 296,971 | 366,764 |

Number of BPL items checked out at other consortium locations.

| | <u>This Month</u> | <u>Last Year This Month</u> | <u>Percent Change</u> | <u>This Year To Date</u> | <u>Last Year To Date</u> | <u>Percent Change</u> |
|------------|--|--|---|--|---|--|
| Consortium | 13,262 | 14,075 | -5.78 | 89,178 | 100,046 | -10.86 |