

**Boise City
Boise City Library
150 N Capitol Blvd
Boise, Idaho 83702**

January 12, 2011

Dear People:

I am writing to express my appreciation for the Library at Overland and Orchard. Thank you whoever voted for it. It is great to see the computers occupied every time I visit. The Library has a wonderful large print section which I use for my 94 year old mother.

I want to compliment a certain employee, Travis. He went above and beyond to help me on the computer. I am very hard of hearing and he had to raise his voice a little and repeat instructions. He was very patient with me. Another employee came over and told him to lower his voice because he couldn't concentrate. I think it would be nice if the other employee just walked by and did the manual language of putting his index finger vertical against his lips. I was embarrassed for Travis even though he told me not to worry about it. He said that it was alright.

Having a Library so close to home is wonderful. It is so handy for use and the returning of items. Now in my retired years. I am finally realizing all the years of paying taxes. I do so hope that Travis will get a pat on the back for helping me struggle with modern technology since I am not a techie nor will ever be one.

Sincerely,

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Charlotte Hudson

