

Boise Public Library  
Policy Review  
February 2012

SECTION 3.00 – SERVICES

- 3.05 Homebound Services
  - 3.05a Regulation Limits on Homebound Services

*Staff Recommendations:*

There are no changes recommended by staff to policy 3.05 Homebound Services. The addition of regulation 3.05a Limits on Homebound Services to policy 3.05 is presented to the Board of Trustees as an informational item – no vote to approve is necessary.

Document Type:	Policy
Number:	3.05
Effective:	03-01-11
Revised:	03-01-11

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### HOMEBOUND SERVICES

When possible within the constraints of the Library's budget, staff will deliver materials to homebound Boise residents who are not able to visit the Library for health reasons and who have no other means of receiving library service. This service will be provided without charge, though fines and fees for lost, damaged, and/or overdue items may apply.

Document Type:	Regulation
Number:	3.05a
Effective:	02-01-12
Revised:	02-01-12

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### LIMITS ON HOMEBOUND SERVICES

Homebound service may be available to individuals residing in Boise City who are cardholders in good standing and who are unable to visit a library facility due to long-term illness or disability.

Library staff and volunteers may make regular and periodic visits to deliver library materials to the homes of cardholders receiving Homebound service. Though no overdue fines will be charged when materials are not returned on time due to the scheduling of visits set by library staff, all other applicable to cardholders, including fees for lost and damaged items, will apply.

Library staff reserves the right to discontinue Homebound service when individuals experience changes that improve their mobility such that they are no longer confined to their homes. Service may also be discontinued as a result of staff concerns about the safety of staff or volunteers.

**BOISE PUBLIC LIBRARY**

**CUSTOMER COMMENT CARD**

**STATISTICS**

**FOR**

**OCT-DEC, FY 2012**

**BOISE PUBLIC LIBRARY - MAIN  
CUSTOMER COMMENT CARD STATISTICS  
OCT-DEC, FY 2012**

# Boise Public Library

## Customer Comment Card Statistics - Main Library

Oct - Dec, FY 2012

Quarter	Comment	Overall Experience			Response to patron		Further follow up necessary
		Purpose in coming to Library today?	Did you find what you needed?	Was a staff member particularly helpful?	Library Response	Responding Person	
1 - Oct - Dec	Very uncomfortable doing research too hot. Need help to fix AC - makes me sick too hot upstairs. Please fix. I love coming here and love the next 100k. Please fix heating & cooling. Thanks, long time patron,			Yes	Email	NA	No
1 - Oct - Dec	My card said that I had been on the computer for two hours and I was only on for one hour. You need to some how fix it. Please and thank you.				None necessary	NA	No
1 - Oct - Dec	The bell is off on computer assignment again. Once again I was reading and didn't look in time to get my computer. Selfish Library Employees.				No Contact Information Listed		
1 - Oct - Dec	Please reactivate your subscription to the Star News (McCall newspaper).			Yes	None necessary	NA	No
1 - Oct - Dec	Sat 29, Parking almost impossible. People parking in parking lost & going to Juila Davis Park! Not good!			Yes			
1 - Oct - Dec	I was here on Saturday 10-29. The homeless in here are astounding - the stench - people sleeping. Inappropriate behavior. I had my son with me. I won't come to this library again!! I feel sorry for the workers on the 2nd floor. And for these displaced people. I will go to the Meridian library near my home. Thanks.				No Contact Information Listed	NA	No
1 - Oct - Dec	Your library is too cold for my grandchildren & me so we are going back to Garden City Library.	Blank		Yes	None necessary	NA	No
1 - Oct - Dec	New computer screen images are horrible. Can't read personal sess. Can't increase picture size via computer. New Solitaire is very difficult to read face cards. Please go back to being able to change screen resolution on lower left hand start button. The new system sucks!				No Contact Information Listed	NA	No
1 - Oct - Dec	New computer system is the pits. Suck up and admit your error.				No Contact Information Listed	NA	No

# Boise Public Library

## Customer Comment Card Statistics - Main Library

Oct - Dec, FY 2012

Quarter	Comment	Overall Experience			Response to patron		Further follow up necessary
		Purpose in coming to Library today?	Did you find what you needed?	Was a staff member particularly helpful?	Library Response	Responding Person	
1 - Oct - Dec	You had too many clicks in old comp system. Now it is worse with an unlike system.				No Contact Information Listed	NA	No
1 - Oct - Dec	Please one table in copies. (Customer would like a little table near the 2nd floor copier) Note: William put a table next to the copier.				None necessary	NA	No
1 - Oct - Dec	I will miss interacting with ED at "Ed's Empire." He was always cordial and helpful regarding my DVD requests.			Yes	None necessary	NA	No
1 - Oct - Dec	Please return old system or access to solitaire and games to computers.			Yes	None necessary	NA	No
1 - Oct - Dec	Can't believe you waste time and money on a new computer syst. that requires more memory when the old o/s can't be handled by your hardware. Such a pleasure to find p/c ets. on old system				No Contact Information Listed	NA	No
1 - Oct - Dec	(Helen & Courtney) Most helpful and caring, bringing books to Hillcrest especially for me. Thank you			Yes	No Contact Information Listed	NA	No
1 - Oct - Dec	Helen is great.			Yes	None necessary	NA	No
1 - Oct - Dec	Please restore an interior book return box. The single slot in the foyer is not adequate, particularly in the winter when freezing air accompanies patrons into that area as we wait to return items.	Books, movies, other materials	Yes	Yes	None necessary	NA	No
1 - Oct - Dec	The custodial staff needs to do a more thorough job of cleaning the floor below the urinals in the men's room. It always seems to be sticky near the urinals - especially on the 2nd floor. Everyone using those urinals is tracking dried urine on the bottom of their shoes all through the library.			Yes	None necessary	NA	No
1 - Oct - Dec	The opportunity to get books is great, thanks. Helen is always has been, super helpful for everything.			Yes	None necessary	NA	No

# Boise Public Library

## Customer Comment Card Statistics - Main Library

Oct - Dec, FY 2012

Quarter	Comment	Overall Experience			Response to patron		Further follow up necessary
		Purpose in coming to Library today?	Did you find what you needed?	Was a staff member particularly helpful?	Library Response	Responding Person	
1 - Oct - Dec	Helen is the ideal worker!! She is friendly and cheerful; if she can't get a book on which you requested a reserve she brings a couple of related substitutes!! Our Villas "homebound" look forward to her visit and great advice!			Yes	None necessary	NA	No
1 - Oct - Dec	This woman (Helen) is great. She works so hard to satisfy us! She's friendly, polite & professional!			Yes	None necessary	NA	No
1 - Oct - Dec	Excellent lady (Helen). Very helpful.			Yes	None necessary	NA	No
1 - Oct - Dec	Helen is always pleasant & very helpful in bringing the books I request.			Yes	None necessary	NA	No
1 - Oct - Dec	(Helen) very helpful and tries to give us a variety.			Yes	None necessary	NA	No
1 - Oct - Dec	(Helen) Very helpful!			Yes	None necessary	NA	No
1 - Oct - Dec	(Helen) Very helpful in finding books to read.			Yes	None necessary	NA	No
1 - Oct - Dec	(Helen) Great service for those us who don't get around to "swiftly."			Yes	None necessary	NA	No
1 - Oct - Dec	(Helen) Very much as always.			Yes	None necessary	NA	No
1 - Oct - Dec	Good service. Thanks. Great you can come to us who are homebound.			Yes	None necessary	NA	No
1 - Oct - Dec	(Helen) She is always kind & helpful. She is a keeper! She needs a raise.			Yes	None necessary	NA	No
1 - Oct - Dec	(Helen) She is wonderful. So helpful & friendly.			Yes	None necessary	NA	No
1 - Oct - Dec	(Helen) is very informative and kind.			Yes	None necessary	NA	No



**BOISE PUBLIC LIBRARY – COLE & USTICK  
CUSTOMER COMMENT CARD STATISTICS  
OCT-DEC, FY 2012**

# Boise Public Library

## Customer Comment Card Statistics - Cole and Ustick

Oct - Dec, FY 2012

Quarter	Comment	Overall Experience			Response to patron		Further follow up necessary
		Purpose in coming to Library today?	Did you find what you needed?	Was a staff member particularly helpful?	Library Response	Responding Person	
1 - Oct - Dec	I like this library but the camera out there for the bike would help so people wouldn't steal the bikes anymore. I came to watch a movie last month and my bike was taken. And that is my way to work everyday. So this is why I think you guys need a camera outside by the bike racks. Thank you.				Spoke with	NA	No
1 - Oct - Dec	You need a camera outside by the bikes. There are to many being stolen from the library. It's really bad when unemployed parents buy their children bikes they take them to the library and come out 1 hr later & they are gone. Lock or no locks they are still gone. The police will not do anything. We even register @ the police station but that doesn't make a difference. Even a fake camera would help. Someone needs to help our children. (note: this is the mother of the person above)				Spoke with	NA	No
1 - Oct - Dec	I would like to see a no cell phone policy in the library. Additionally there is too much talking.	Books, movies, other materials	Yes		Phone call	NA	No
1 - Oct - Dec	We have lived in our home 40 years; waited for a long time for this library. Disappointed that we cannot donate books & magazines.	Books, movies, other materials	Yes	Yes	Spoke with	NA	No
1 - Oct - Dec	Russ is very helpful. I appreciate him a lot.			Yes	None necessary	NA	No
1 - Oct - Dec	Extend partition to include all of the kids area.				No Contact Information Listed	NA	No

**BOISE PUBLIC LIBRARY – COLLISTER  
CUSTOMER COMMENT CARD STATISTICS  
OCT-DEC, FY 2012**



**BOISE PUBLIC LIBRARY – HILCREST  
CUSTOMER COMMENT CARD STATISTICS  
OCT-DEC, FY 2012**

**Boise Public Library**  
**Customer Comment Card Statistics - Hillcrest**  
 Oct - Dec, FY 2012

Quarter	Comment	Overall Experience			Response to patron		Further follow up necessary
		Purpose in coming to Library today?	Did you find what you needed?	Was a staff member particularly helpful?	Library Response	Responding Person	
1 - Oct - Dec	Since traveling on the road, using libraries the folks at the library staff on corner of Overland and Orchard deserve a raise!	Blank	Blank	Blank	No contact information listed	NA	No
1 - Oct - Dec	I think since you don't have many computers, they should be able to let people check out laptops for people who need them for research and school purposes.	Internet/Email	Yes	Blank	No contact information listed	NA	No
1 - Oct - Dec	Thank you for letting me come to the Library and helping me. And being my friend. Love, Deana	Blank	Blank	Blank	No contact information listed	NA	No
1 - Oct - Dec	I have an objection to no being able to do interlibrary loans of audio visual material. Not all of us have money or vehicles to travel for or buy copies. It is criminal in my opinion for all state libraries to not cooperate & share. If this is not corrected I will start a petition.	Blank	Blank	Blank	No contact information listed	NA	No
1 - Oct - Dec	I've been to many libraries during my life - but I never remember one in which all of the staff offers assistance to everybody and they're sincere about offering help - not as though they have to. I also love the way they greet the patrons when they enter the library! This is an exemplary branch. We are so fortunate.	Other	Blank	Yes	Spoke with	NA	No
1 - Oct - Dec	It would be nice when placing an item on hold, if we could get an estimation for the day it will be available. I have come in with several people the last few weeks. Anxious about a possible availability date.	Books, movies, other materials	No	Yes	No contact information listed	NA	No
1 - Oct - Dec	Jed is excellent at presenting computer classes. He is very thorough and communicates well, making it easy to understand.	Other	Yes	Yes	No contact information listed	NA	No

## Library Board Certification of Public Library Data, FY 2011

Mail this completed form before January 31, 2012, to:

Frank Nelson  
The Idaho Commission for Libraries  
Eastern Field Office  
1820 E 17th St Ste 130  
Idaho Falls, ID 83404-6403

The chair of the library board of trustees signs on this line. The Idaho Code indicates that the library board is responsible for submitting this annual report to the Idaho Commission for Libraries (I.C.33-2611 for city libraries, 33-2726 for districts).

I hereby certify that, to the best of my knowledge and belief, the data submitted by the

\_\_\_\_\_ Library, FY11 are accurate.

Signature of board chair: \_\_\_\_\_

Date: \_\_\_\_\_

**Boise Public  
2011 Idaho Public Library Survey  
Due January 31, 2012**

**Certification**

Click [here](#) to print a copy of the Library Board Certification page. This is also due by January 31, 2012.

**General Information (1.1-1.21)**

**Click on question number for help**

1.1	Fiscal year begins (mm-dd-yy)	10-1-10
1.2	Fiscal year ends (mm-dd-yy)	9-30-11
*1.3	Name of library	Boise Public
1.4	Established according to the Idaho Code as a	C
1.5	Legal Service Area Boundary Change	No
1.6	Levy rate	General Fund
1.7	Mailing address	715 S Capitol Blvd
1.8	City (of mailing address)	Boise
1.9	Zip (of mailing address)	83702
1.10	+4 (of mailing address)	7195
1.11	Street address	715 S Capitol Blvd
1.12	City (of street address)	Boise
1.13	Zip (of street address)	83702
1.14	+4 (of street address)	7195
1.15	County	Ada
*1.16	Phone	(208) 384 4238
1.17	Fax number	(208) 384-4025
1.18	E-mail Address	kbooe@cityofboise.org
1.19	Web page address (http://_____) [If none, enter "-3".]	www.boisepubliclibrary.org
1.20	Person completing form	Denise L. McNeley
1.21	Name of current library director	Kevin Wayne Booe

**Service Area (2.1-2.12)**

**Click on question number for help**

2.1	Population of legal service area	205,671
2.2	Registered borrowers in legal service area	112,568
2.3	Source of legal service area population information (#2.1)	Community Planning Assoc.
2.4	Population of any areas served under contract	0
2.5	Registered borrowers in contract area	0
2.6	Source of contract population information (#2.4)	n/a
2.7	Non-resident borrowers	375
2.7a	Non-Resident Fees per person	\$69.30
2.7b	Non-resident Fees per family	\$69.30
2.8	Central or main library	1
2.9	Branches	3
2.10	Bookmobiles	1

2.11	Number of bookmobiles that are on contract	0
2.12	Number of bookmobiles that are owned	1

### Library Staff (3.1-3.7)

Click on question number for help

Remember: to compute the FTE (full-time equivalent) of a part-time employee, divide the number of hours worked per week by 40. Thus, an employee working 20 hours per week equals .50 FTE ( $20/40 = .50$ ), and an employee working 16 hours per week equals .40 FTE ( $16/40 = .40$ ). Do not include volunteers in the FTE calculation.

3.1	Librarians with master's degree from an ALA-accredited program	21.00
3.2	Others holding title of librarian	5.00
3.3	Total librarians (3.3 = 3.1 + 3.2) LOCKED [Calculated]	26.00
3.4	All other paid staff (include maintenance staff)	87.34
*3.5	Total paid staff (3.5 = 3.3 + 3.4) Note: Include staff paid by another agency, e.g., School LOCKED [Calculated]	113.34
3.6	Library director's annual salary	\$101,844
3.7	Number of hours worked per week (not to exceed 40)	40

### Beginning Balance and Carryover (4.1-4.5)

Click on question number for help

4.1	Operating carryover	\$0
4.2	Capital Improvement Fund (Repairs, equipment, vehicles, etc.)	\$77,074
4.3	Building Fund (Land, new construction, and additions only)	\$0
4.4	Other	\$0
4.5	Total Unexpended balance on hand at beginning of Fiscal year. (4.5 = 4.1 + 4.2 + 4.3 + 4.4) LOCKED [Calculated]	\$77,074

### Library Income By Source (5.1-5.6)

Click on question number for help

Use WHOLE NUMBERS for all dollar amounts

\*Local Government

*5.1a	Local Operating Income	\$9,922,141
*5.1b	Local Government Capital Income	\$100,000
*5.1c	Local Total Income (5.1c = 5.1a + 5.1b) LOCKED [Calculated]	\$10,022,141

State Government (exclude federal dollars distributed by state)

5.2a	State Operating Income	\$0
5.2b	State Government Capital Income	\$0
5.2c	State Total Income (5.2c = 5.2a + 5.2b) LOCKED [Calculated]	\$0

Federal government (include LSTA & other federal dollars distributed by state)

5.3a	Federal Operating Income	\$32,922
5.3b	Federal Government Capital Income	\$0
5.3c	Federal Total Income (5.3c = 5.3a + 5.3b) LOCKED [Calculated]	\$32,922

Contracts for services to other libraries

5.4a	Contract Operating Income	\$90,000
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5.4b	Contract Capital Income	\$0
5.4c	Contract Total Income (5.4c = 5.4a + 5.4b) LOCKED [Calculated]	\$90,000
Other income		
5.5a	Other Operating Income	\$100,607
5.5b	Other Capital Income	\$0
5.5c	Other Total Income (5.5c = 5.5a + 5.5b) LOCKED [Calculated]	\$100,607
GRAND TOTAL and totals by type of income for this fiscal year [Calculated fields]		
5.6a	Grand Total Operating Income (5.6a = 5.1a + 5.2a + 5.3a + 5.4a + 5.5a) LOCKED	\$10,145,670
5.6b	Grand Total Capital Income (5.6b = 5.1b + 5.2b + 5.3b + 5.4b + 5.5b) LOCKED	\$100,000
5.6c	Grand Total Income (5.6c = 5.1c + 5.2c + 5.3c + 5.4c + 5.5c) LOCKED	\$10,245,670

## Library Expenditures (6.1-6.21)

Click on question number for help

### SECTION A. STANDARD OPERATING EXPENDITURES

#### Staff Expenditures

6.1	Salaries and wages	\$3,689,998
6.2	Employee benefits	\$1,318,444
6.3	Total staff expenditures (6.3 = 6.1 + 6.2) [For staff expenditures paid by another agency use 6.13a & b] LOCKED [Calculated]	\$5,008,442

#### Collection Expenditures

6.4	Print Materials	\$673,607
6.5	Database and Electronic Materials	\$151,242
6.6	Other Materials	\$0
6.7	Total collection expenditures (6.7 = 6.4 + 6.5 + 6.6) LOCKED [Calculated]	\$824,849

#### Other Operating Expenditures

6.8	Contracts for services from other libraries	\$654,473
6.9	Miscellaneous Operating Expenditures	\$2,142,789
6.10	Total other operating expenditures (6.10 = 6.8 + 6.9) LOCKED [Calculated]	\$2,797,262
6.11	Total operating expenditures (6.11 = 6.3 + 6.7 + 6.10) LOCKED [Calculated]	\$8,630,553
6.12	Operating Expenditures made by other agencies (6.12 = 6.12a + 6.12b + 6.12c + 6.12d) LOCKED [Calculated]	\$0
6.12a	Salaries or wages paid by another agency	\$0
6.12b	Benefits paid by another agency	\$0
6.12c	Collections paid by another agency	\$0
6.12d	Other Operating Expenditures paid by another agency	\$0

### SECTION B. CAPITAL EXPENDITURES

6.13	Capital expenditures	\$321,892
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### SECTION C. UNEXPENDED BALANCE AND CARRYOVER

6.14	Unexpended balance at end of report year (6.14 = [(4.5 + 5.6c) - (6.11 + 6.13)])	\$1,370,299
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6.15	How much, if any, of the unexpended balance reported in Item 6.14 will be returned to your funding authority's general account?	\$0
Carried forward to Next Fiscal Year		
6.16	Operating carryover	\$0
6.17	Capital Improvement Fund (Repairs, equipment, vehicles, etc.)	\$0
6.18	Building Fund (Land, new construction, and additions only)	\$100,000
6.19	Name of Other Source	na
6.20	Amount from Other Source	\$0
6.21	Final balance to be carried forward to next fiscal year [6.21 = 6.16 + 6.17 + 6.18 + 6.20]	\$100,000

### Library Collection (7.1-7.14)

Click on question number for help

7.1	Total library items (physical units) added during the year	50,271
7.2	Total library items (physical units) withdrawn during the year	51,800
Items (physical units) held at the end of report year.		

Print Materials Note: Beginning in FY2011, we will no longer worry about bound and unbound serial volumes as specially treated print materials. Most libraries no longer bind periodicals and now rely on databases such as ProQuest to locate and obtain individual articles if the publisher itself does not provide past articles online. Due to space constraints, printed back issues are typically kept for just several years, circulated, and, relative to the pre-online database era, weeded quickly. Also, the vast majority of libraries now rely on an ILS to keep track of holdings. In short, "If it has a bar code, it's a volume." Call if you have questions.

7.3	Print Materials	353,814
7.4	Total Audio Materials (7.4 = 7.4a + 7.4b)	34,144
7.4a	Audio materials [physical units]	31,481
7.4b	Audio materials [downloadable titles]	2,663
7.5	Total Video Materials (7.5 = 7.5a + 7.5b)	24,247
7.5a	Video materials [physical units]	24,182
7.5b	Video materials [downloadable titles]	65
7.6	Other Electronic Materials [Physical Units]	1,243
7.7	State Provided Licensed Databases [LiLI-D] LOCKED (Will be determined by SDC. FY2009 was 51)	51
7.8	Locally Mounted Licensed Databases	18
7.9	Shared Licensed Databases [Consortia, not LiLI-D]	0
7.10	Total Licensed Databases (7.10 = 7.7 + 7.8 + 7.9) LOCKED [Calculated]	69
7.11	Electronic Books (E-Books)	3,325
7.12	Other library materials	1,674
7.13	Total items (physical units) held at the end of report year (7.13 = 7.3 + 7.4 + 7.5 + 7.6 + 7.10 + 7.11 + 7.12)	418,516
Current Serial Subscriptions		
7.14	Hard copy and microform	690

### Library Services (8.1-8.3)

Click on question number for help

*8.1	Total Public service hours (Annual)	10,108
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Note: For multi-outlet systems please enter total here. Branch hours are entered individually in 12.20 located in

the Outlet portion of the survey.

8.2	Total attendance in library (Annual)	1,436,244
8.2a	Is this an estimate?	No
8.3	Total reference transactions completed (Annual)	275,278
8.3a	Is this an estimate?	No

### **Circulation (9.1-9.4)**

**Click on question number for help**

9.1	Adult Circulation	1,454,992
9.2	Juvenile Circulation	885,906
9.3	Total circulation transactions (9.3 = 9.1 + 9.2)	2,340,898
9.4	Loan period for books (in weeks)	4

### **Adult's, Young Adult's and Children's Programs (10)**

**Click on question number for help**

**(Count library run programs only)**

**Note: Age definitions have changed. Children are now defined as 11 and under and Young Adult's are defined as 12-18.**

10.1	Children's Program Attendance (Annual)	49,967
10.2	Young Adult's Program Attendance (Ages 12-18 Annual)	
10.3	Adult's Program Attendance (Annual)	19,295
10.4	Total Attendance at Library Programs (10.4 = 10.1 + 10.2 + 10.3) LOCKED [Calculated]	69,262
10.5	Number of Children's Programs	1,424
10.6	Number of Young Adult's Programs (Ages 12-18 Annual)	
10.7	Number of Adult's Programs	1,287
10.8	Total Number of Library Programs (10.8 = 10.5 + 10.6 + 10.7) LOCKED [Calculated]	2,711

### **Resource Sharing (11.1-11.2)**

**Click on question number for help**

11.1	Interlibrary loans provided to other libraries	3,723
11.2	Interlibrary loans received from other libraries	3,137

### **Internet Terminals and Users (11.3-11.4)**

11.3	Total of all Internet Terminals LOCKED [Calculated] This will be the total from all entries in 12.14 in the Outlet section below.	0
11.4	Total of all Internet Users LOCKED [Calculated] This will be the total from all entries in 12.14a in the Outlet section below.	0

### **Outlets (12.1-12.30)**

**Click on question number for help**

If you see anything in a locked field that needs to be changed, please enter the correct information in the Federal Note Area for the item in question and flag it by clicking on the shadowed icon to the right of the item. [12.1-12.4, 12.5-12.8, 12.9, 12.9a, 12.10-12.12, 12.17, 12.17b-12.17p, 12.19b-12.19p, 12.20-12.24, and 12.26-12.29 are prefilled with last years' data and locked]

12.1	LIB ID	IDB
12.2	FSCS ID	ID0005
12.3	Name of Outlet	BOISE PUBLIC - BOOKMOBILE
12.4	Street Address [physical address]	715 S CAPITOL BLVD
12.4a	Mailing Address if different from Street Address (enter N/A if they are the same)	na
12.5	City	BOISE
12.6	County of the Outlet	ADA
12.7	Zip 1 for Street Address	83702
12.8	Zip 2 for Street Address	7195
12.8a	Zip 1 for Mailing Address if different from Street Address (enter N/A if they are the same)	N/A
12.8b	Zip 2 for Mailing Address if different from Street Address (enter N/A if they are the same)	N/A
12.9	Phone	(208) 384-4238
12.9a	Current Library Branch or Outlet Director (If no library branch, enter N/A)	Kevin Wayne Booe
12.9b	E-mail address for this Outlet (If none, enter N/A)	NONE
12.10	Outlet Type Code	BS
12.11	Metropolitan Status Code	CC
12.12	Number of Bookmobiles in the Bookmobile Outlet Record	1
12.13	Web Address	www.boisepubliclibrary.org
12.14	Number of this Outlets Internet Computers used annually by the General Public	0
12.14a	Number of Users of this Outlets Internet Computers annually	N/A
12.14b	Is this an estimate?	No
12.15	Internet Connectivity	None
12.16	Connectivity Speed	Don't Know
12.17	Square Footage (main or branch) [LOCKED]	N/A
12.17a	<b>Library Hours (Winter):</b> Dates (mm/dd/yyyy-mm/dd/yyyy)	
12.17b	Daily Hours Open (Example: 9am-6pm. If no hours enter an N/A)	n/a
	Sunday Scheduled Hours	
12.17c	Monday Scheduled Hours	n/a
12.17d	Tuesday Scheduled Hours	n/a
12.17e	Wednesday Scheduled Hours	12-3 & 4-7
12.17f	Thursday Scheduled Hours	12-3 & 4-7
12.17g	Friday Scheduled Hours	n/a
12.17h	Saturday Scheduled Hours	10-12 & 1-4

12.17i	Number of Hours Open Daily (Example: if open from 9am-6pm enter 9. If no hours enter an N/A)	N/A
	Sunday Total Hours Open	
12.17j	Monday Total Hours Open	N/A
12.17k	Tuesday Total Hours Open	N/A
12.17l	Wednesday Total Hours Open	6
12.17m	Thursday Total Hours Open	6
12.17n	Friday Total Hours Open	N/A
12.17o	Saturday Total Hours Open	5
12.17p	Total Hours Open per Week	17
12.18	Check box if Summer and Winter Hours are the same	Yes
12.19a	<b>Library Hours (Summer):</b> Dates (mm/dd/yyyy-mm/dd/yyyy)	
12.19b	Daily Hours Open (Example: 9am-6pm. If no hours enter an N/A)	n/a
	Sunday Scheduled Hours	
12.19c	Monday Scheduled Hours	n/a
12.19d	Tuesday Scheduled Hours	n/a
12.19e	Wednesday Scheduled Hours	12-3 & 4-7
12.19f	Thursday Scheduled Hours	12-3 & 4-7
12.19g	Friday Scheduled Hours	n/a
12.19h	Saturday Scheduled Hours	10-12 & 1-4
12.19i		
	Number of Hours Open Daily (Example: if open from 9am-6pm enter 9. If no hours enter an N/A)	N/A
	Sunday Total Hours Open	
12.19j	Monday Total Hours Open	N/A
12.19k	Tuesday Total Hours Open	N/A
12.19l	Wednesday Total Hours Open	6
12.19m	Thursday Total Hours Open	6
12.19n	Friday Total Hours Open	N/A
12.19o	Saturday Total Hours Open	5
12.19p	Total Hours Open per Week	17
12.20	Public Service Hours per Year for this Outlet	850
12.21	Number of Weeks this Outlet is Open per Year	50
12.1	LIB ID	IDB
12.2	FSCS ID	ID0005
12.3	Name of Outlet	BOISE PUBLIC
12.4	Street Address [physical address]	715 S CAPITOL BLVD
12.4a	Mailing Address if different from Street Address (enter N/A if they are the same)	na
12.5	City	BOISE
12.6	County of the Outlet	ADA
12.7	Zip 1 for Street Address	83702
12.8	Zip 2 for Street Address	7195

12.8a	Zip 1 for Mailing Address if different from Street Address (enter N/A if they are the same)	N/A
12.8b	Zip 2 for Mailing Address if different from Street Address (enter N/A if they are the same)	N/A
12.9	Phone	(208) 384-4238
12.9a	Current Library Branch or Outlet Director (If no library branch, enter N/A)	Kevin Wayne Booe
12.9b	E-mail address for this Outlet (If none, enter N/A)	kbooe@cityofboise.org
12.10	Outlet Type Code	CE
12.11	Metropolitan Status Code	CC
12.12	Number of Bookmobiles in the Bookmobile Outlet Record	0
12.13	Web Address	www.boisepubliclibrary.org
12.14	Number of this Outlets Internet Computers used annually by the General Public	N/A
12.14a	Number of Users of this Outlets Internet Computers annually	N/A
12.14b	Is this an estimate?	No
12.15	Internet Connectivity	Dedicated Connection
12.16	Connectivity Speed	Greater than 10 Mbps
12.17	Square Footage (main or branch) [LOCKED]	79,381
12.17a	<b>Library Hours (Winter):</b> Dates (mm/dd/yyyy-mm/dd/yyyy)	
12.17b	Daily Hours Open (Example: 9am-6pm. If no hours enter an N/A)	12-5
	Sunday Scheduled Hours	
12.17c	Monday Scheduled Hours	10-9
12.17d	Tuesday Scheduled Hours	10-9
12.17e	Wednesday Scheduled Hours	10-9
12.17f	Thursday Scheduled Hours	10-9
12.17g	Friday Scheduled Hours	10-6
12.17h	Saturday Scheduled Hours	10-5
12.17i		
	Number of Hours Open Daily (Example: if open from 9am-6pm enter 9. If no hours enter an N/A)	5
	Sunday Total Hours Open	
12.17j	Monday Total Hours Open	11
12.17k	Tuesday Total Hours Open	11
12.17l	Wednesday Total Hours Open	11
12.17m	Thursday Total Hours Open	11
12.17n	Friday Total Hours Open	8
12.17o	Saturday Total Hours Open	7
12.17p	Total Hours Open per Week	64
12.18	Check box if Summer and Winter Hours are the same	No
12.19a	<b>Library Hours (Summer):</b> Dates (mm/dd/yyyy-mm/dd/yyyy)	
12.19b	Daily Hours Open (Example: 9am-6pm. If no hours enter an N/A)	n/a
	Sunday Scheduled Hours	
12.19c	Monday Scheduled Hours	10-9
		10-9

12.19d	Tuesday Scheduled Hours	
12.19e	Wednesday Scheduled Hours	10-9
12.19f	Thursday Scheduled Hours	10-9
12.19g	Friday Scheduled Hours	10-6
12.19h	Saturday Scheduled Hours	10-5
12.19i		
	Number of Hours Open Daily (Example: if open from 9am-6pm enter 9. If no hours enter an N/A)	N/A
	Sunday Total Hours Open	
12.19j	Monday Total Hours Open	11
12.19k	Tuesday Total Hours Open	11
12.19l	Wednesday Total Hours Open	11
12.19m	Thursday Total Hours Open	11
12.19n	Friday Total Hours Open	8
12.19o	Saturday Total Hours Open	7
12.19p	Total Hours Open per Week	59
12.20	Public Service Hours per Year for this Outlet	3,200
12.21	Number of Weeks this Outlet is Open per Year	50
12.1	LIB ID	IDB
12.2	FSCS ID	ID0005
12.3	Name of Outlet	BOISE PUBLIC-COLLISTER BRANCH
12.4	Street Address [physical address]	4724 W STATE ST
12.4a	Mailing Address if different from Street Address (enter N/A if they are the same)	na
12.5	City	BOISE
12.6	County of the Outlet	ADA
12.7	Zip 1 for Street Address	83703
12.8	Zip 2 for Street Address	4104
12.8a	Zip 1 for Mailing Address if different from Street Address (enter N/A if they are the same)	N/A
12.8b	Zip 2 for Mailing Address if different from Street Address (enter N/A if they are the same)	N/A
12.9	Phone	(208) 562-4916
12.9a	Current Library Branch or Outlet Director (If no library branch, enter N/A)	Jim Jatkevicius
12.9b	E-mail address for this Outlet (If none, enter N/A)	none
12.10	Outlet Type Code	BR
12.11	Metropolitan Status Code	CC
12.12	Number of Bookmobiles in the Bookmobile Outlet Record	0
12.13	Web Address	www.boisepubliclibrary.org
12.14	Number of this Outlets Internet Computers used annually by the General Public	N/A
12.14a	Number of Users of this Outlets Internet Computers annually	N/A
12.14b	Is this an estimate?	No
12.15	Internet Connectivity	Dedicated Connection
12.16	Connectivity Speed	Greater than 10 Mbps
12.17	Square Footage (main or branch) [LOCKED]	12,169

12.17a	<b>Library Hours (Winter):</b> Dates (mm/dd/yyyy-mm/dd/yyyy)	
12.17b	Daily Hours Open (Example: 9am-6pm. If no hours enter an N/A)	1-5
	Sunday Scheduled Hours	
12.17c	Monday Scheduled Hours	n/a
12.17d	Tuesday Scheduled Hours	10-9
12.17e	Wednesday Scheduled Hours	10-9
12.17f	Thursday Scheduled Hours	10-9
12.17g	Friday Scheduled Hours	10-6
12.17h	Saturday Scheduled Hours	12-5
12.17i		
	Number of Hours Open Daily (Example: if open from 9am-6pm enter 9. If no hours enter an N/A)	4
	Sunday Total Hours Open	
12.17j	Monday Total Hours Open	N/A
12.17k	Tuesday Total Hours Open	11
12.17l	Wednesday Total Hours Open	11
12.17m	Thursday Total Hours Open	11
12.17n	Friday Total Hours Open	8
12.17o	Saturday Total Hours Open	5
12.17p	Total Hours Open per Week	50
12.18	Check box if Summer and Winter Hours are the same	Yes
12.19a	<b>Library Hours (Summer):</b> Dates (mm/dd/yyyy-mm/dd/yyyy)	
12.19b	Daily Hours Open (Example: 9am-6pm. If no hours enter an N/A)	1-5
	Sunday Scheduled Hours	
12.19c	Monday Scheduled Hours	n/a
12.19d	Tuesday Scheduled Hours	10-9
12.19e	Wednesday Scheduled Hours	10-9
12.19f	Thursday Scheduled Hours	10-9
12.19g	Friday Scheduled Hours	10-6
12.19h	Saturday Scheduled Hours	12-5
12.19i		
	Number of Hours Open Daily (Example: if open from 9am-6pm enter 9. If no hours enter an N/A)	4
	Sunday Total Hours Open	
12.19j	Monday Total Hours Open	N/A
12.19k	Tuesday Total Hours Open	11
12.19l	Wednesday Total Hours Open	11
12.19m	Thursday Total Hours Open	11
12.19n	Friday Total Hours Open	8
12.19o	Saturday Total Hours Open	5
12.19p	Total Hours Open per Week	50
12.20	Public Service Hours per Year for this Outlet	2,500
12.21	Number of Weeks this Outlet is Open per Year	50

12.1	LIB ID	IDB
12.2	FSCS ID	ID0005
12.3	Name of Outlet	BOISE PUBLIC-HILLCREST BRANCH
12.4	Street Address [physical address]	5246 W OVERLAND RD
12.4a	Mailing Address if different from Street Address (enter N/A if they are the same)	na
12.5	City	BOISE
12.6	County of the Outlet	ADA
12.7	Zip 1 for Street Address	83705
12.8	Zip 2 for Street Address	2636
12.8a	Zip 1 for Mailing Address if different from Street Address (enter N/A if they are the same)	N/A
12.8b	Zip 2 for Mailing Address if different from Street Address (enter N/A if they are the same)	N/A
12.9	Phone	(208) 562-4996
12.9a	Current Library Branch or Outlet Director (If no library branch, enter N/A)	DIANE BROOM
12.9b	E-mail address for this Outlet (If none, enter N/A)	none
12.10	Outlet Type Code	BR
12.11	Metropolitan Status Code	CC
12.12	Number of Bookmobiles in the Bookmobile Outlet Record	0
12.13	Web Address	www.boisepubliclibrary.org
12.14	Number of this Outlets Internet Computers used annually by the General Public	N/A
12.14a	Number of Users of this Outlets Internet Computers annually	N/A
12.14b	Is this an estimate?	No
12.15	Internet Connectivity	Dedicated Connection
12.16	Connectivity Speed	Greater than 10 Mbps
12.17	Square Footage (main or branch) [LOCKED]	8,624
12.17a	<b>Library Hours (Winter):</b> Dates (mm/dd/yyyy-mm/dd/yyyy)	
12.17b	Daily Hours Open (Example: 9am-6pm. If no hours enter an N/A)	1pm-5pm
	Sunday Scheduled Hours	
12.17c	Monday Scheduled Hours	n/a
12.17d	Tuesday Scheduled Hours	10am-9pm
12.17e	Wednesday Scheduled Hours	10am-9pm
12.17f	Thursday Scheduled Hours	10am-9pm
12.17g	Friday Scheduled Hours	10am-6pm
12.17h	Saturday Scheduled Hours	12pm-5pm
12.17i		
	Number of Hours Open Daily (Example: if open from 9am-6pm enter 9. If no hours enter an N/A)	4
	Sunday Total Hours Open	
12.17j	Monday Total Hours Open	N/A
12.17k	Tuesday Total Hours Open	11
12.17l	Wednesday Total Hours Open	11

12.17m	Thursday Total Hours Open	11
12.17n	Friday Total Hours Open	8
12.17o	Saturday Total Hours Open	5
12.17p	Total Hours Open per Week	50
12.18	Check box if Summer and Winter Hours are the same	Yes
12.19a	<b>Library Hours (Summer):</b> Dates (mm/dd/yyyy-mm/dd/yyyy)	
12.19b	Daily Hours Open (Example: 9am-6pm. If no hours enter an N/A)	1pm-5pm
	Sunday Scheduled Hours	
12.19c	Monday Scheduled Hours	n/a
12.19d	Tuesday Scheduled Hours	10am-9pm
12.19e	Wednesday Scheduled Hours	10am-9pm
12.19f	Thursday Scheduled Hours	10am-9pm
12.19g	Friday Scheduled Hours	10am-6pm
12.19h	Saturday Scheduled Hours	12pm-5pm
12.19i		
	Number of Hours Open Daily (Example: if open from 9am-6pm enter 9. If no hours enter an N/A)	4
	Sunday Total Hours Open	
12.19j	Monday Total Hours Open	N/A
12.19k	Tuesday Total Hours Open	11
12.19l	Wednesday Total Hours Open	11
12.19m	Thursday Total Hours Open	11
12.19n	Friday Total Hours Open	8
12.19o	Saturday Total Hours Open	5
12.19p	Total Hours Open per Week	50
12.20	Public Service Hours per Year for this Outlet	2,600
12.21	Number of Weeks this Outlet is Open per Year	52
12.1	LIB ID	IDB
12.2	FSCS ID	ID0005-007
12.3	Name of Outlet	BOISE PUBLIC-COLE AND USTICK BRANCH
12.4	Street Address [physical address]	7557 W USTICK RD
12.4a	Mailing Address if different from Street Address (enter N/A if they are the same)	na
12.5	City	BOISE
12.6	County of the Outlet	ADA
12.7	Zip 1 for Street Address	83704
12.8	Zip 2 for Street Address	5810
12.8a	Zip 1 for Mailing Address if different from Street Address (enter N/A if they are the same)	N/A
12.8b	Zip 2 for Mailing Address if different from Street Address (enter N/A if they are the same)	N/A
12.9	Phone	(208) 570-6900
12.9a	Current Library Branch or Outlet Director (If no library branch, enter N/A)	KATHY STALDER
12.9b	E-mail address for this Outlet (If none, enter N/A)	N/A

12.10	Outlet Type Code	BR
12.11	Metropolitan Status Code	CC
12.12	Number of Bookmobiles in the Bookmobile Outlet Record	0
12.13	Web Address	www.boisepubliclibrary.org
12.14	Number of this Outlets Internet Computers used annually by the General Public	N/A
12.14a	Number of Users of this Outlets Internet Computers annually	N/A
12.14b	Is this an estimate?	No
12.15	Internet Connectivity	Dedicated Connection
12.16	Connectivity Speed	Greater than 10 Mbps
12.17	Square Footage (main or branch) [LOCKED]	15,300
12.17a	<b>Library Hours (Winter):</b> Dates (mm/dd/yyyy-mm/dd/yyyy)	
12.17b	Daily Hours Open (Example: 9am-6pm. If no hours enter an N/A)	1pm-5pm
	Sunday Scheduled Hours	
12.17c	Monday Scheduled Hours	n/a
12.17d	Tuesday Scheduled Hours	10am-9pm
12.17e	Wednesday Scheduled Hours	10am-9pm
12.17f	Thursday Scheduled Hours	10am-9pm
12.17g	Friday Scheduled Hours	10am-6pm
12.17h	Saturday Scheduled Hours	12pm-5pm
12.17i		
	Number of Hours Open Daily (Example: if open from 9am-6pm enter 9. If no hours enter an N/A)	4
	Sunday Total Hours Open	
12.17j	Monday Total Hours Open	N/A
12.17k	Tuesday Total Hours Open	11
12.17l	Wednesday Total Hours Open	11
12.17m	Thursday Total Hours Open	11
12.17n	Friday Total Hours Open	8
12.17o	Saturday Total Hours Open	5
12.17p	Total Hours Open per Week	50
12.18	Check box if Summer and Winter Hours are the same	Yes
12.19a	<b>Library Hours (Summer):</b> Dates (mm/dd/yyyy-mm/dd/yyyy)	
12.19b	Daily Hours Open (Example: 9am-6pm. If no hours enter an N/A)	1pm-5pm
	Sunday Scheduled Hours	
12.19c	Monday Scheduled Hours	n/a
12.19d	Tuesday Scheduled Hours	10am-9pm
12.19e	Wednesday Scheduled Hours	10am-9pm
12.19f	Thursday Scheduled Hours	10am-9pm
12.19g	Friday Scheduled Hours	10am-6pm
12.19h	Saturday Scheduled Hours	12pm-5pm

12.19i

Number of Hours Open Daily (Example: if open from 9am-6pm enter 9. If no hours enter an N/A) 4

Sunday Total Hours Open

12.19j	Monday Total Hours Open	N/A
12.19k	Tuesday Total Hours Open	11
12.19l	Wednesday Total Hours Open	11
12.19m	Thursday Total Hours Open	11
12.19n	Friday Total Hours Open	8
12.19o	Saturday Total Hours Open	5
12.19p	Total Hours Open per Week	50
12.20	Public Service Hours per Year for this Outlet	2,600
12.21	Number of Weeks this Outlet is Open per Year	52
12.22	LIB ID	IDB
12.23	Name of Legal Entity	BOISE PUBLIC
12.24	Interlibrary Relationship Code	ME
12.25	Network and Consortium membership(s)	LYNX!
12.26	Legal Basis Code	CI
12.27	Administrative Structure Code	MO
12.28	FSCS Public Library Definition	Y
12.29	Geographic Code	CI1
12.30	Building Projects	
12.30a	Project Scope	