LIMITS ON HOMEBOUND SERVICES

Homebound service may be available to individuals and their caregivers residing in Boise City who are cardholders in good standing and who are unable to regularly visit a library facility due to age, long-term illness, or permanent or temporary disability.

Library staff and volunteers may make regular and periodic visits to deliver library materials to the homes of cardholders receiving Homebound service. In addition, staff provide services to residents of care facilities, assisted livings, and fifty-five and up housing within Boise City limits. Homebound Services also provides materials to designated staff members at facilities for programming use.

Though no overdue fines will be charged when materials are not returned on time due to the scheduling of visits set by library staff, all other applicable charges to cardholders, including fees for lost and damaged items, will apply.

Library staff reserves the right to discontinue Homebound service when individuals experience changes that permanently improve their mobility such that they are no longer confined to their residence. Service may also be discontinued as a result of staff concerns about the safety of staff or volunteers.