

BOISE PUBLIC LIBRARY

MAYOR: Lauren McLean | DIRECTOR: Jessica Dorr

Boise Public Library Board of Trustees Regular Meeting Agenda Wednesday, August 13, 2025, 11:30 a.m. • Main Library, Marion Bingham Room, 715 S. Capitol Blvd., Boise, ID 83702

Public can attend the meeting in person or via YouTube at the following link: https://www.youtube.com/channel/UCJo0NAsCybsN0DtzuAl3LGA

BOARD OF TRUSTEES Ron Pisaneschi, President Nicole Trammel Pantera, Vice President Evelyn Johnson Reshma Kamal Brian Klene MISSION The Boise Public Library's mission is to provide access and opportunity for everyone by connecting people to ideas, information, and community.

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AGENDA

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1. Call to Order and Introductions

2. Communications

None

3. Minutes-Action Item

- a. July 9, 2025, Regular Meeting
- **b.** August 1, 2025, Special Meeting

4. Consent Agenda-Action Item

All matters on the consent agenda are considered routine and may be approved in a single motion. A trustee may ask that an item be removed from the consent agenda and considered separately.

a. Payment of Bills and Payroll

b. Financial Reports

Year-to-Date through June 30, 2025 Gift Fund activity for June 2025

5. Reports

- **a.** Friends of the Boise Public Library
- **b.** Boise Public Library Foundation
- c. Library Director including administration and management

6. Requests for Reconsideration

Requests for the move, or removal of materials are brought to the Board for reconsideration at the Library Board President's discretion.

None

7. Educational Item

None

8. Old Business

Boise Public Library Policy Review: Section 8.00, Displays and Exhibits

Library Public Services Manager Sarah Kelley-Chase will review section 8.00, Displays and Exhibits of the Boise Public Library Policy Manual with the Trustees. This is a discussion item only as staff recommends no changes to this section of the policy manual.

This concludes the Library Board of Trustees annual policy review for Fiscal Year 2025 as stipulated by the Board's bylaws.

b. Master Facilities Plan Update

Staff and representatives from Group 4 Consultants will review the Master Library Facilities Plan with Trustees.

9. Selection of Trustee to Review Payment Vouchers

Trustee review for vouchers by Klene.

10. Selection of Meeting Date

Next regular/annual meeting on Wednesday, September 10, 2025.

11. Adjourn

Any person needing special accommodations to participate in the above notice meeting should contact the library administration office at 208-972-8258 no later than three working days before the scheduled meeting.

BOISE PUBLIC LIBRARY Library Director's Report

August 2025

Operations

Hours and Services Status

All locations experienced normal operations during July without the need for adjustments to hours or services for any reason.

City of Boise FY26 Budget Build

On Tuesday, July 15th the Boise City Council held a public hearing for the FY26 budget. You can watch the hearing here: <u>Boise City Council - Evening Session</u>

Following the hearing, the council voted to move the budget to the reading calendar as presented by staff. The FY26 budget is on track to be approved on August 26th and to begin on October 1st.

Lynx Library Consortium

On July 27th, the Lynx Library Consortium released a Request for Proposal (RFP) for a new Integrated Library System (ILS). The current ILS contract is managed by the City of Boise, and the new contract will be the first that is managed by the consortium. The bidding and vendor selection process will occur between August and October of this year. Should a new ILS be selected, implementation is anticipated in the first half of 2026.

Details about the RFP can be found here: https://lynx.lili.org/purchasing/

Administration and Management Reports:

Programming

- Ultimate Book Nerd's (UBN) completion form is now open and we already have over 20 Book Nerds!
- Year two of Tales & Trails wrapped up in July. Participants met at a different trail each week, shared
 a story, and explored nature. It provides a safe, accessible opportunity for families to beat the
 heat, make friends, and try out new parks and trails. Comment from a family: "Thank you for doing
 this! The boys learn so much just by being out here, and we would have never visited these places
 without this program!"
- Staff from the Downtown Library and the Library! at Hillcrest planned a <u>Day of Play</u> at Franklin Park
 for families to enjoy the outdoors while connecting with their neighbors. Staff shared library
 resources and provided outdoor games and crafts.
- The Library! at Bown Crossing hosted Dinosaur Steam Fun for elementary-age kids, participants learned about fossils and did science-based dinosaur activities.
- The Library! at Hillcrest hosted a live educational Monarch Butterfly exhibit which culminated in the release of three adult butterflies.

Staff Development

• The Community Resource Coordinator (CRC), Haley, launched the Community Resiliency Model (CRM) Training which provides ways for staff to be grounded during difficult moments and to

- incorporate daily skills to help prevent burnout. She will be visiting each location to provide the training over the next couple of months.
- Youth Services staff attended "Info2Go! Stress Management: Living Life Essentially," highlighting practical strategies for managing stress.

Community Partners

- At the annual Bown Block Party, the Library! at Bown Crossing provided personalized book covers for participating business to put in their window for a community scavenger hunt; and hosted family friendly lawn games.
- Haley, the Library's CRC, rolled out a new resource for staff and the public: handouts on sensitive topics including caregiving for aging parents, grief, depression, medical health, and parenting. The handouts, with content created by library staff and design created by the City's Office of Community Engagement, are now available at all five library locations and the Library's website. There is a saved search for each topic in the catalog that both staff and library users can access by clicking on the 'Further Reading' button on the website or scanning the QR code on the handout.
- A librarian from the Library! at Cole & Ustick attended a low vision support group and shared useful
 resources such as Libby, The Talking Books service, and programs the Library offers. At least two of
 the group members have been in to the Cole and Ustick branch to get/renew library cards since!
- Preschoolers from Born to Succeed visited the Library! at Cole & Ustick as part of their camping and outdoors study. They read nature books and did a bumblebee craft.
- Youth Services staff partnered with Parks & Rec to offer library visits for their <u>adaptive</u> teen camps.
 Campers did crafts and learned about how the Library has resources to help them with their special interests.
- A library intern and a Youth Services librarian attended the City of Boise's <u>Movie Under the Stars</u> event at Julia Davis Park and shared books and library resources at this well-attended event.
- A Youth Services librarian visited the BSU Children's Center <u>Baby and Me</u> group, where she spoke about early literacy for infants and led a storytime session with music and books.
- The Egyptian Theater reached out to Youth Services to offer free tickets to anime movies to the teens in the anime club. Several of the teens were able to attend both screenings for free and some competed in a cosplay contest.

Communications

Monthly Email Newsletter: July

- Sent July 3, 2025, 13,987 successful deliveries
- Content included articles on: Writer-in-Residence call for applications, BCAF, the new Senior Social
 at the Library! at Cole and Ustick, the first of the "BPL Making a Difference" series featuring a
 Library user at a senior center and the Library's Home-based Services librarian, Memory Café, an
 emergency preparedness presentation, speed friending, our program calendar, and Mango for
 languages.
- 58.9% read the newsletter (8,239 read out of 13,987 sent) / Click Rate 4.43% (365)

Ultimate Book Nerd Newsletter: July UBN

- Sent July 22, 1,181 successful deliveries
- Open/Read Rate: 68.16% (805) / Click Rate 6.86% (81)

Note the industry benchmarks below published in the NoveList *Library Newsletters Best Practices* guide. As you can see, the Boise Public Library's newsletter metrics are excellent compared to the industry averages, hence the focus on getting more people to sign up for our newsletter.

5 | Analyze Your Results

The average open rate for nonprofits and educational sectors is roughly 23-26%. If your open rates are in that range, you're doing great.

Industry	Open Rate	CTR	CTOR	Unsubscribe Rate
Education	28.5%	4.4%	15.7%	.2%
Entertainment, Media, and Publishing	23.9%	2.9%	12.4%	.1%
Nonprofit	26.6%	2.7%	10.2%	.2%

Source: https://www.campaignmonitor.com/resources/guides/email-marketing-benchmarks/

Other Marketing Activities

Social

- Some of our social metrics dipped in July, primarily due to fewer social posts, but we have increased the number of followers on Instagram to 7,186, up from 6,896 just a few months ago, and our engagement rates for both Facebook and Instagram continue to go up.
 - Facebook
 - 57% decrease in page impressions (5,974)
 - 50% decrease in page engagements (189)
 - 86.3% increase in post engagement rate (3.86%)
 - Instagram
 - 37% decrease in post engagement (442 engagements)
 - 15.5% increase in post engagement rate (6.65%)
 - 5% increase in followers (7,151)

Public Service Advertising

 Free billboard advertising for the Summer Reading Program continued with Lamar advertising

Other

- Updated the Library's Community Resources Page with mental health resources for grief, depression, parenting, caregiving, and medical health
- Began developing signage for the Downtown Library lobby and floors for the construction period
- Updated and distributed 100 "Welcome to the Library" brochures for National Night Out events
- o Finalized a new set of Library vinyl and non-vinyl stickers
- Various collateral and website updates

DOWNTOWN LIBRARY IMPROVEMENTS, COLE & USTICK BOOK SORTER & LIBRARY FACILITIES PLANNING PROJECT STATUS REPORT

Project Start Date:	Summer 2022	Estimated Finish Date:	Ongoing
Project Manager:	Lindsay Erb	Department:	Library

PROJECT STATUS:

Period Covered:	July 2025
Project Summary	 <u>Downtown Library</u> numerous major repair and maintenance items that need to be addressed to give the library another 20+ years of life, along with space reconfigurations to better serve the public. This work will consist of a program of projects to occur over several years based on project prioritization and budget. <u>Cole & Ustick Library</u> new book auto sorter and tenant improvements. <u>Library Facilities Master Planning</u> to address facilities needs for the next 20 years which will be utilized to aid in future decisions about location, size, design and functions of library facilities as well as to better understand staffing needs and potential funding options.
DOWNTOWN LIBRARY	1st Floor Renovations and Deferred Maintenance:
IMPROVEMENTS UPDATE	 Project Scope: Includes 1st story portion of building only which includes renovations to information desk, Hayes auditorium, collections, and
	youth services areas.
	 Deferred maintenance / building systems upgrades will be part of this project scope which includes updates and modifications to the
	existing mechanical, electrical, plumbing, and fire alarm.
	Status:
	 First floor GMP to go to council 8.12.25 Construction start is estimated to begin September 2025 dependent
	on lead times / submittal / bid results and budget review. Pre-
	 Construction logistics are ongoing with PW / Library leadership team. Furniture Planning is ongoing.
	 Exterior Facade and Window improvements scope of work will go out to bid in the spring FY26.
	Major Parking Lot Replacement
	✓ Project Scope: Includes replacing existing parking lot storm drainage
	system and reconfiguring vehicular access, circulation, parking, bike / pedestrian traffic, geothermal line replacement feeding library,
	landscaping, and site amenities (Book Drop location).
	✓ South end of parking lot to be completed late Summer 2025 per status update below.
	Status:
	 Schematic design is complete, and pricing received from CM Co for FY27 budget request preparation.
	 The South end of parking lot will be completed with CCDC work at Anne Frank Memorial and greenbelt re-alignment project at end of 8th
	Street to tie geothermal line connecting Capitol Blvd and 8 th Street

lines into existing line feeding the library. Construction is currently underway. Engagement with Arts and History and Community Engagement has begun to support existing and future art opportunities and wayfinding sianaae **Brick repairs/ Window Replacements** ✓ Project Scope: Repair exterior cracks in mortar & window replacement for $2^{nd} - 4^{th}$ floors. Status: Out to bid in August. Work is tentatively planned to begin Fall 2025, pending budget is aligned with bidding climate. Elevator Upgrades – 4 story Project Scope: Upgrade elevator in 4 story with an MRL traction system. This will remove the hydraulic mechanics and replace car completely to have a better overall performance and eliminate the risk of down time due to unexpected underground leaks. There is anticipated energy savings with this type of installation. Status: • Elevator report was completed in 2022 with recommendations for elevator improvements over the next 4-7 years. Design has begun. Permit submission slated for mid summer 2025 with bidding to start Fall 2025 to accommodate the lead times for elevators and align construction with 1st floor closure. COLE & USTICK Scope: Installation of new book auto sorter and tenant improvements to **AUTOSORTER** accommodate new auto sorter and staff model update and associated **UPDATE** furniture needs. Status: AutoSorter delivery and installation is scheduled for September 2025. • Tenant improvements on track to begin August 2025 LIBRARY FACILITIES Scope: Assess space utilization, develop and implement a community engagement process to ensure alignment with strategic planning goals and the community, **PLANNING** develop recommendations/ alternatives to close the gap with cost estimates, **UPDATE** develop various models for new facilities including recommended approach and

locations, sizes, and types which includes options for phasing and preparing a 20year implementation schedule.

Status:

Draft of facility plan has been received and under review by Library and Public Works. Update to Board in August.

Overall Project Health	Summary: Downtown Library : 1st floor renovations with deferred maintenance items are anticipated to be completed by fall of 2026.
	Major parking lot replacement construction is estimated to begin in fiscal year 2027 when funding is available.
	Cole & Ustick Library: On budget, schedule of delivery has aligned better with construction which is anticipated in fall of 2025.
	Library Master Facilities Planning: On budget & schedule
Highlights	Downtown Library : Estimated construction start for early fall. GMP will be approved at City Council on Aug. 12, 2025. Plans have been shared with City Council, Library Board of Trustees, and public.
	Cole & Ustick Library: Permit under review. GMP finalization expected early July. Construction starting in early August with delivery of auto sorter scheduled for install in the fall of 2025.
	Library Master Facilities Planning : Meetings to present draft to steering committee and Board are scheduled and initial comments reviewed and returned to consultant.

PROJECT COMPONENTS:

Component	Notes
Scope	Public Works is continuing to review the program of projects to determine proper prioritization based on the information provided in the condition assessment report, efficiencies, and budget.
Budget	The budget will continue to be monitored as we receive estimates and bids to determine the work that can be completed this fiscal year. We have City contingency set aside for each project to ensure we have funding for any potential change orders during construction.
Schedule	Any project specific schedule delays will be noted in the bid package updates section.
Risks	Construction market challenges, including finding multiple bidders and pricing. 1st floor renovation project will include deferred maintenance and full electrical replacement for the building. Electricians are in high demand with large scale projects under construction in the valley. Pending tariffs could cause spikes in construction costs.
Resources	

SCOPE MANAGEMENT:

Status	Discussion
Accomplished	 Downtown Library: Auto sorter room construction Roof replacement & lighting upgrades along parapet 4th floor & partial 1st floor tenant improvement Minor Parking Repairs East & West stair railing work Visioning work to establish alignment for interior design materials & finishes Fire pump replacement Restroom/ plumbing construction work (1st through 4th floors- 4 Story Portion)
Planned	Downtown Library: 1st floor renovations and building systems upgrades Exterior brick repairs/ window replacements Major parking lot replacement Elevator Replacement



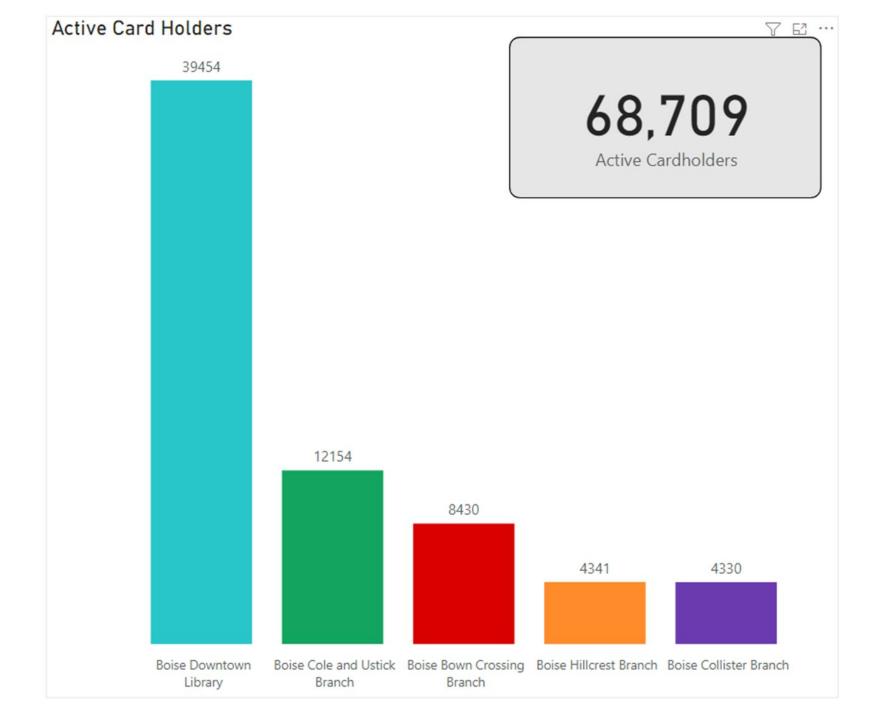




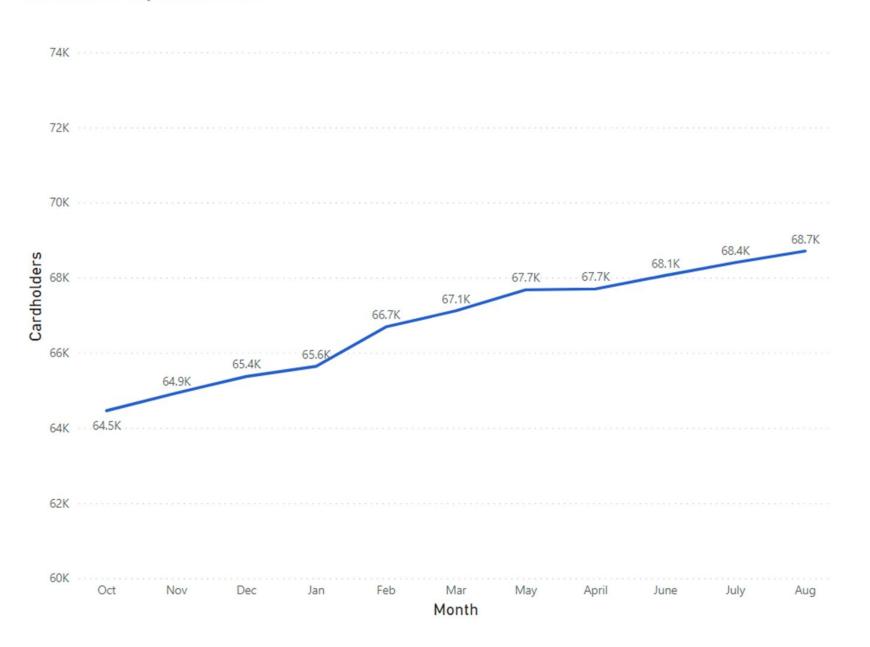
BOISE PUBLIC LIBRARY

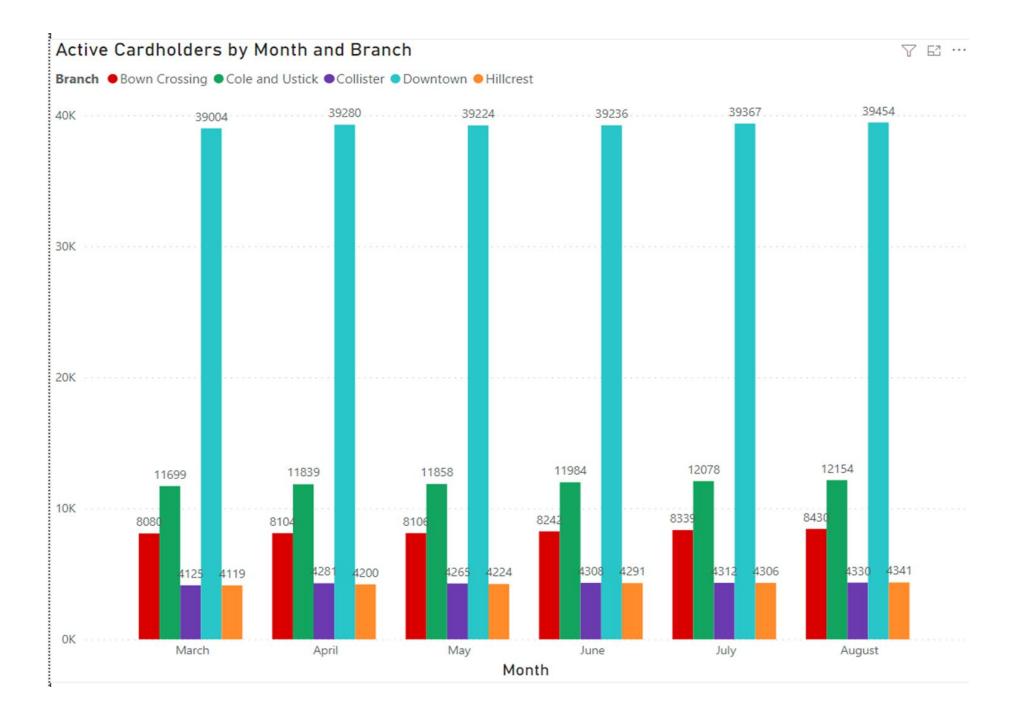
Library Statistics Report to the Board of Trustees | August 2025

Active Cardholders

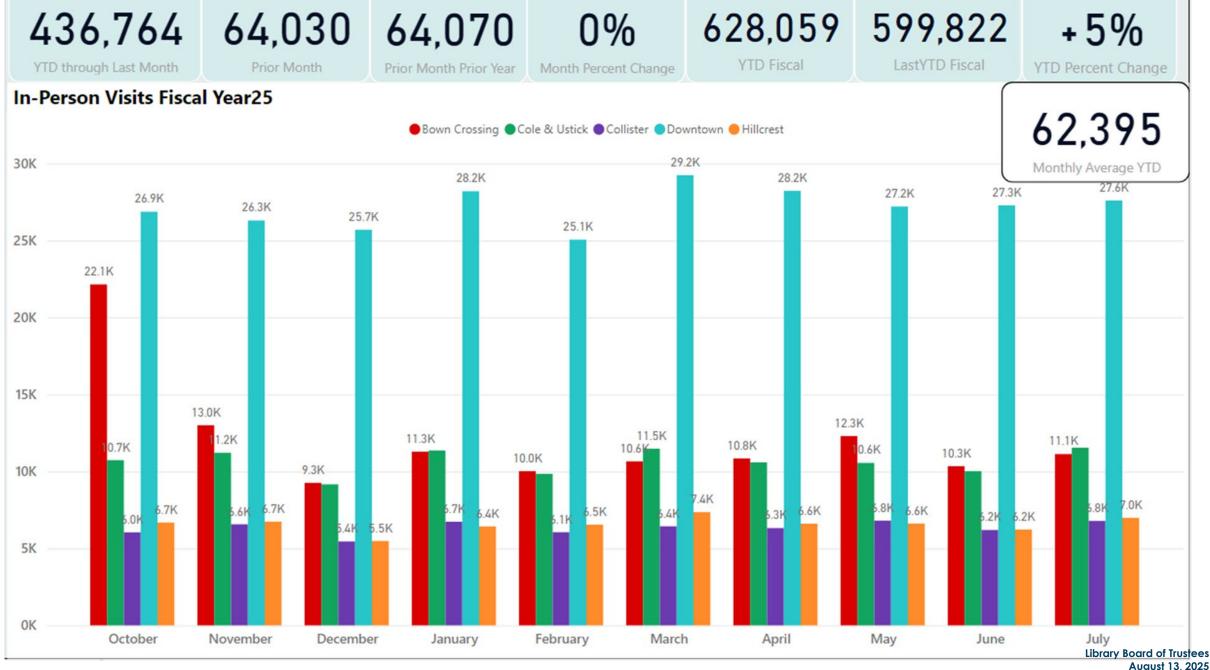


Cardholders by Month FY25





In-Person Visits

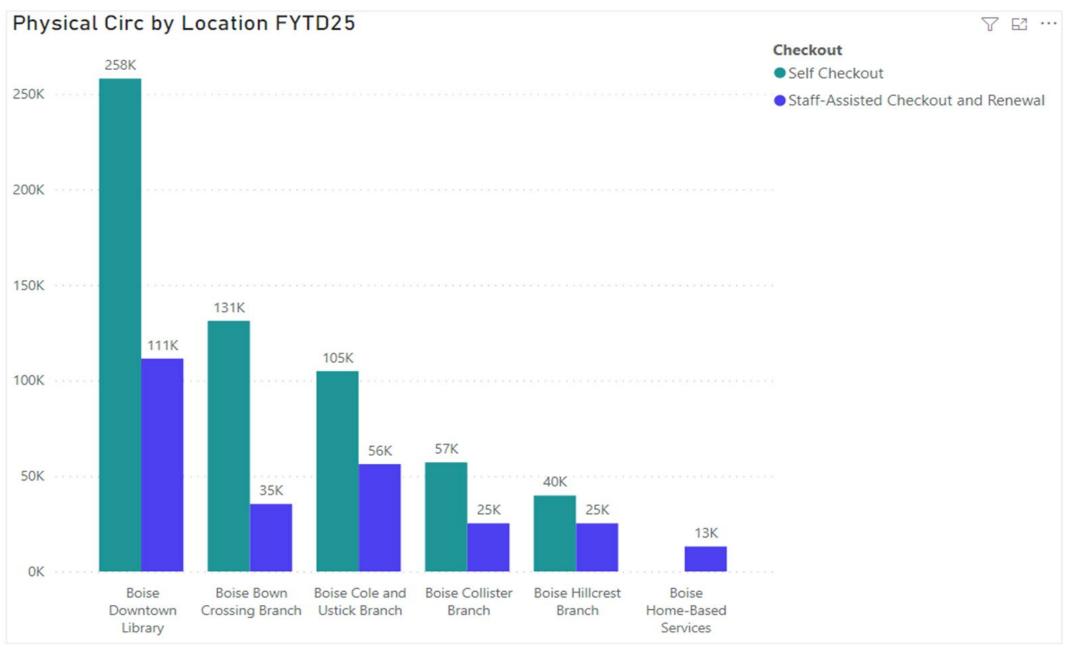


628,059 599,822 64,030 64,070 +5% 0% YTD Fiscal LastYTD Fiscal Prior Month YTD Percent Change Prior Month Prior Year Month Percent Change **Total In-Person Visits by Year** 2023 2024 2025 72.5K 70K 61.9K 64.1K 64.0K 64.0K 63.8K 62.6K 60.8K 60.3K 60.1K 60K 57.8H 56.7F 56.6K 56.1F 55.9K 54.44 53.6K 52.5K 52.1k 51.5k 50.5K 49.2K 50K 40K 30K 20K 10K OK October November December February March April August January May June July

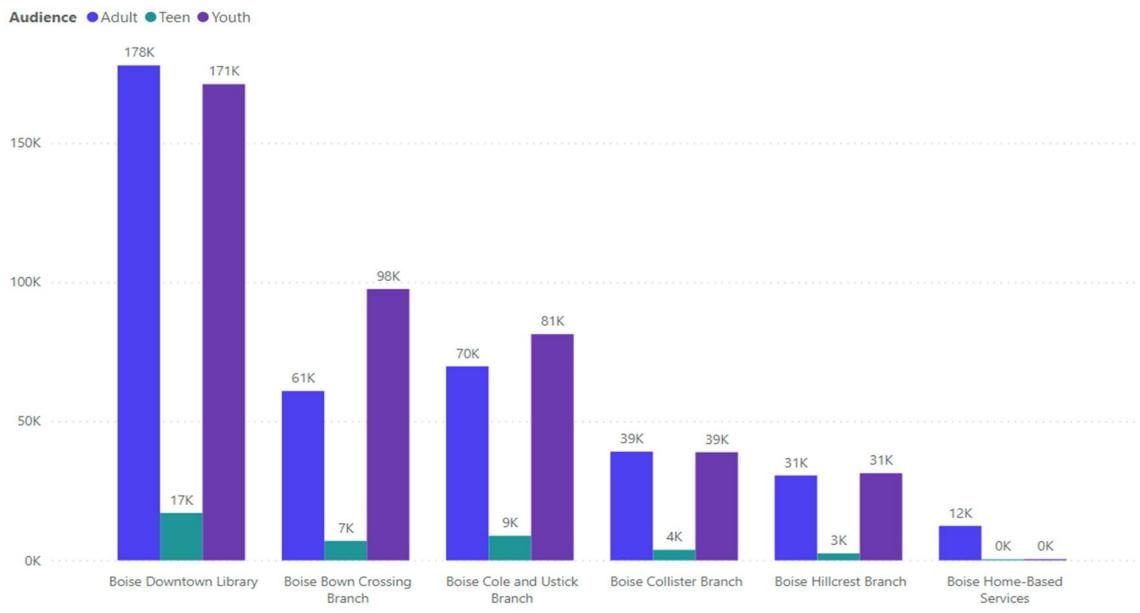
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58.3K

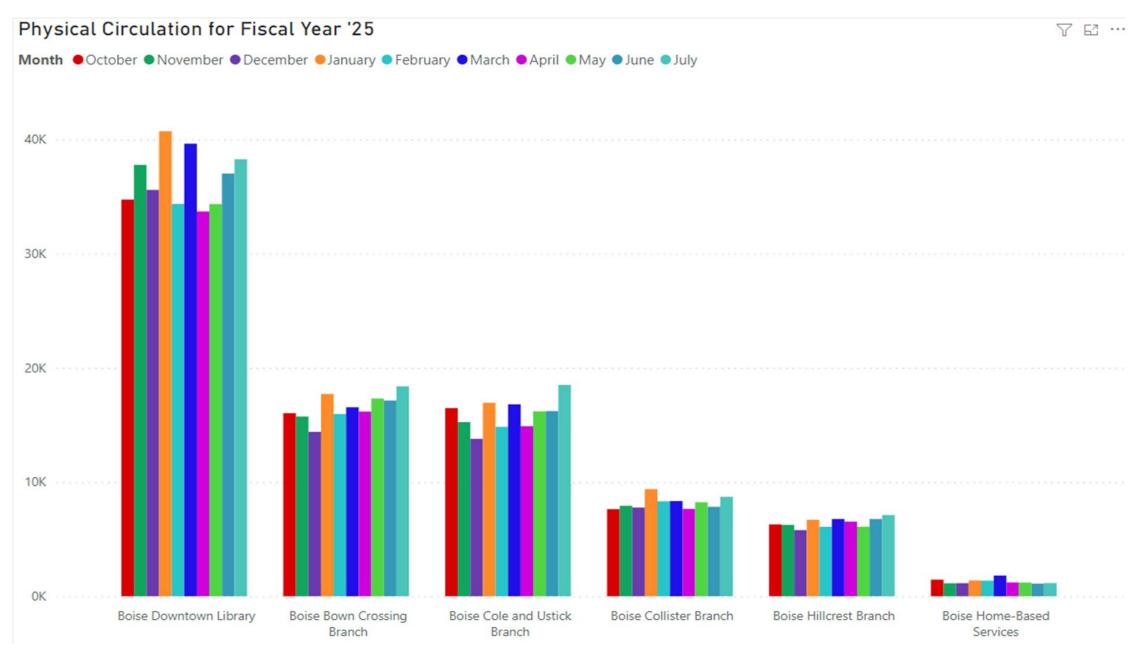
Physical Circulation



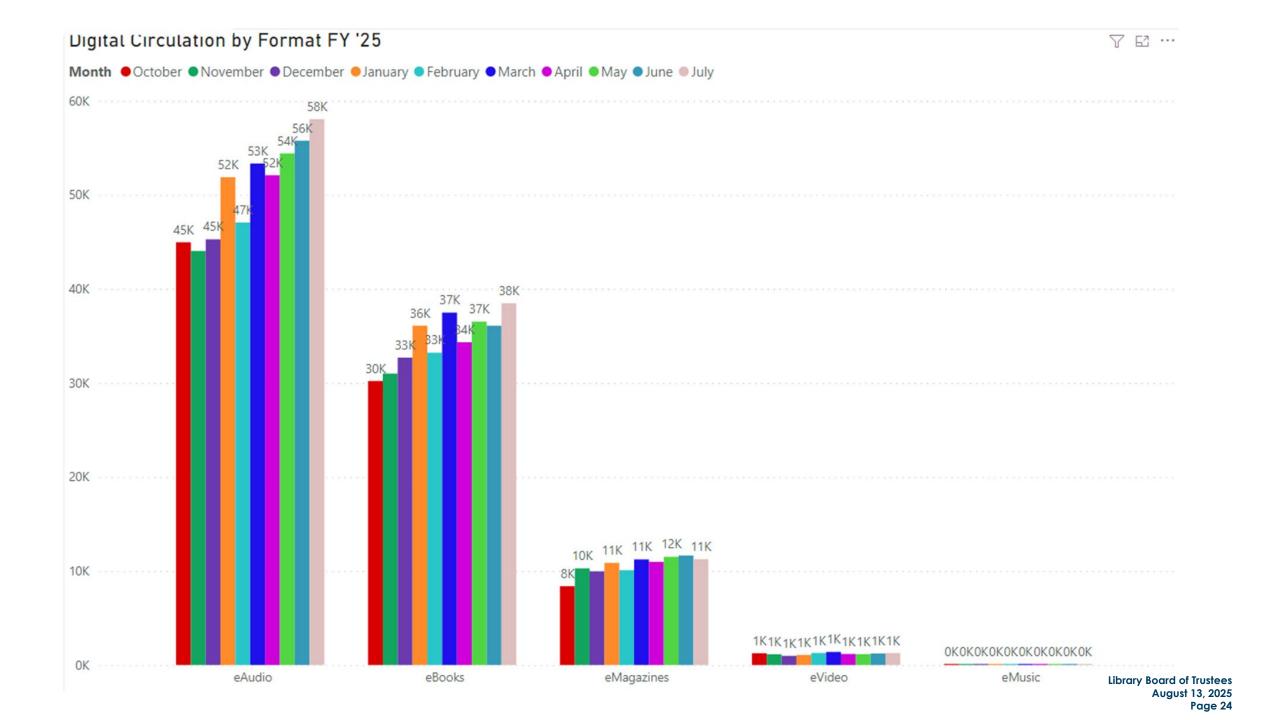
Physical Circulation by Audience FYTD '25

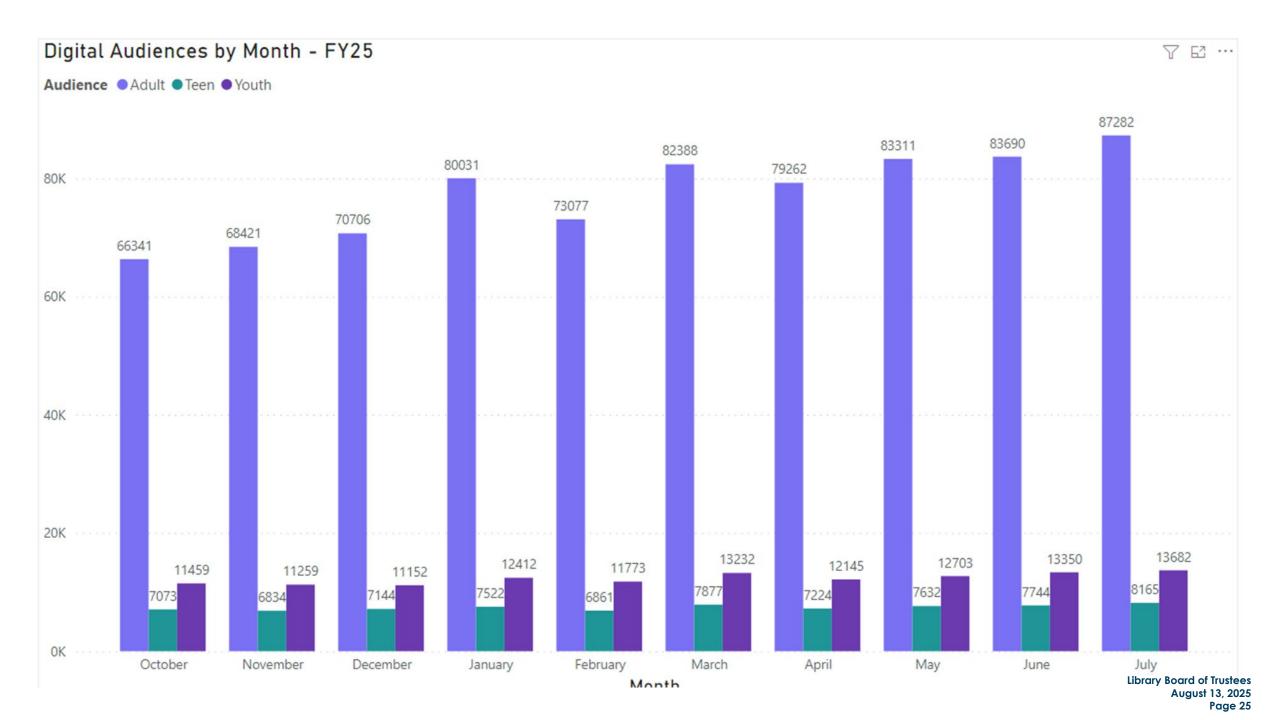






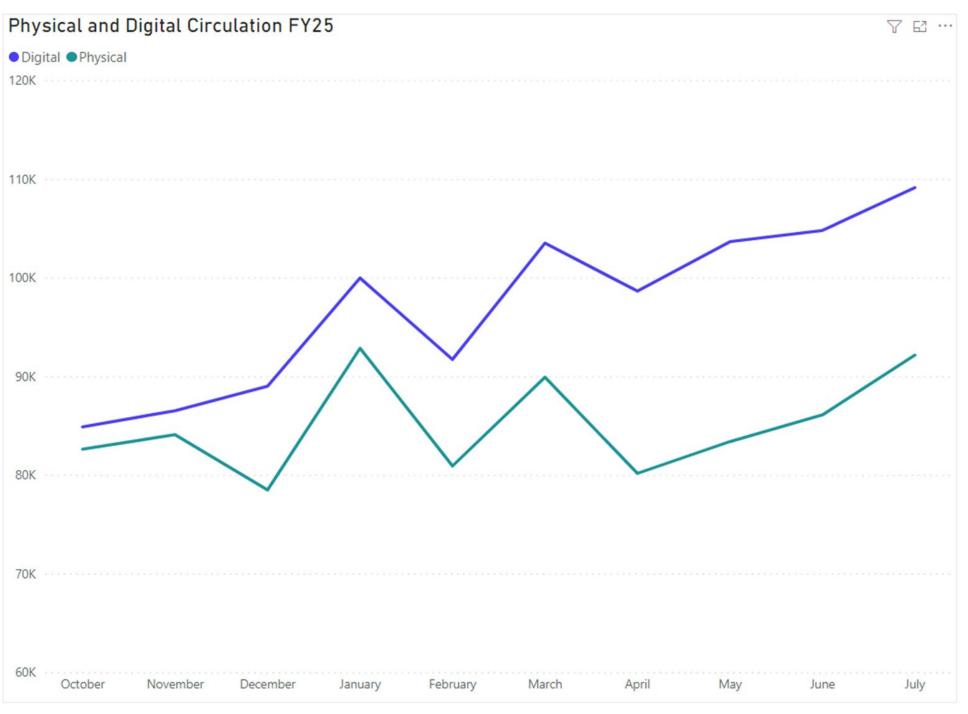
Digital Circulation

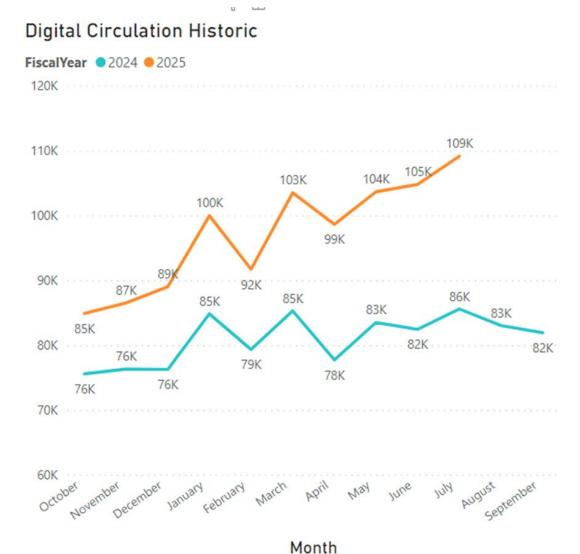






60K October November December January February March April May June July Libro

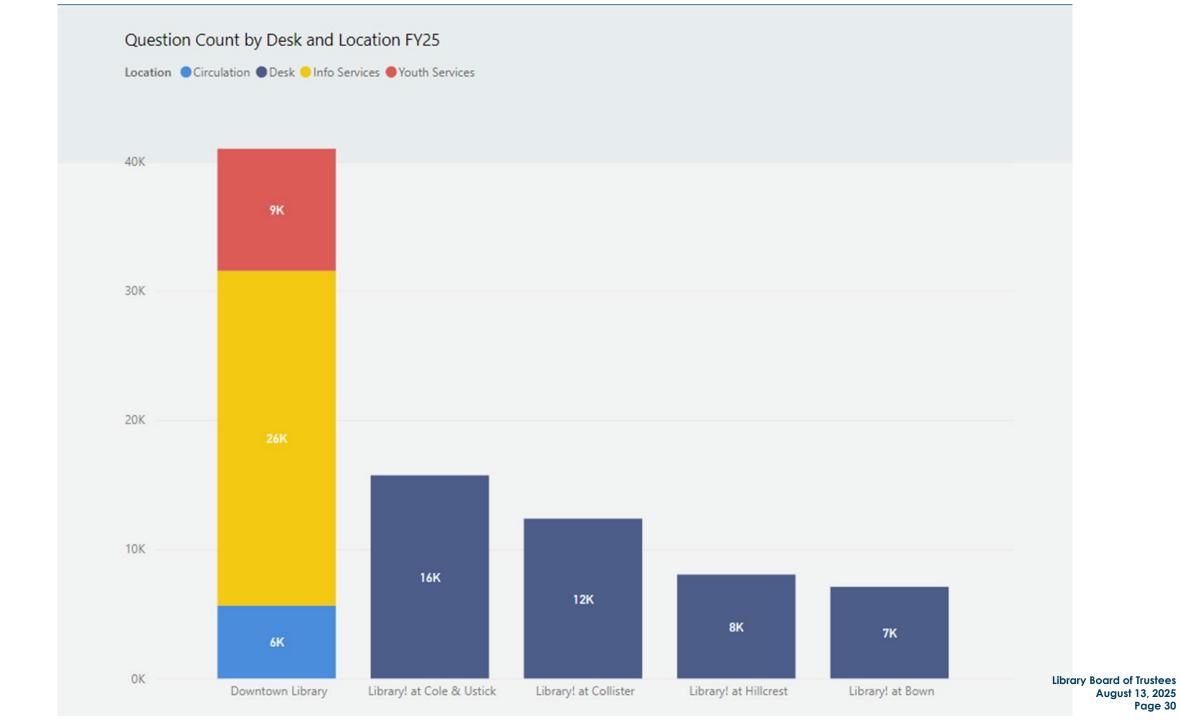




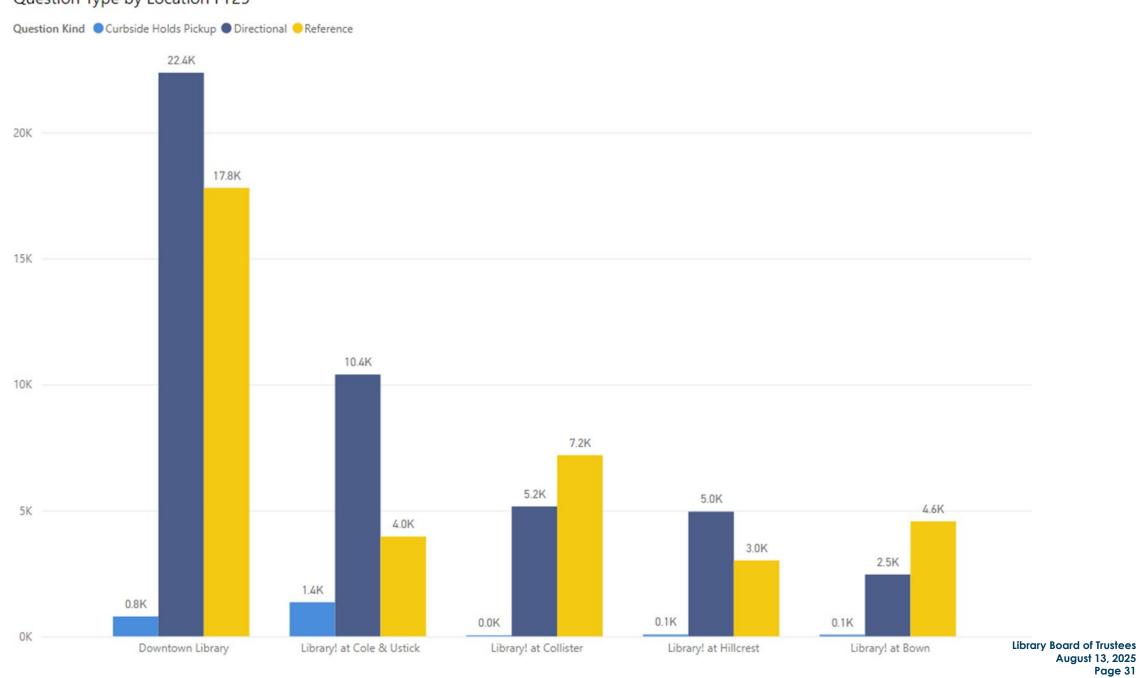
Physical Circulation Historic

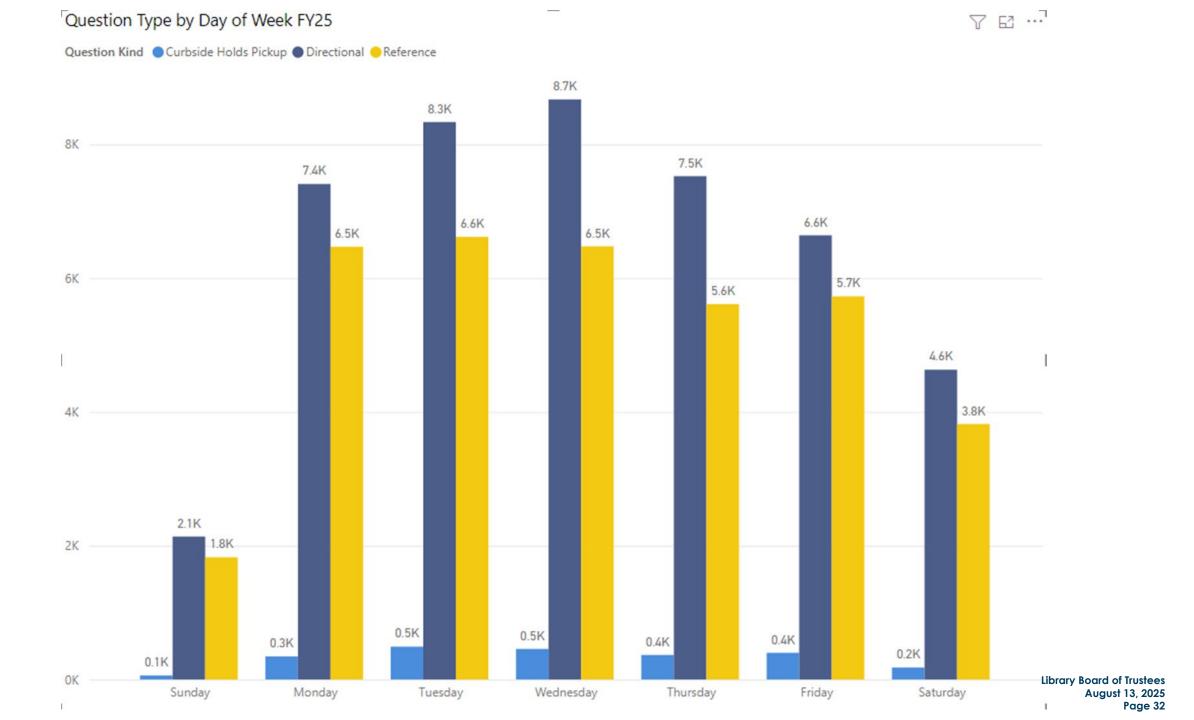


Reference

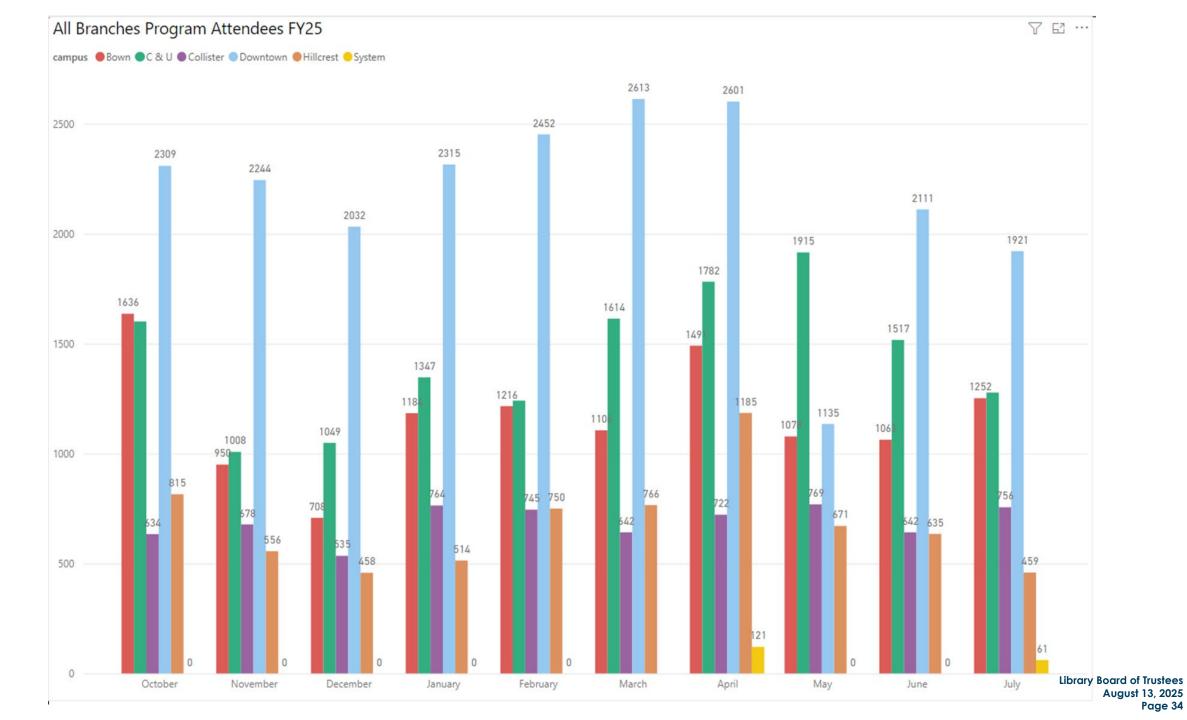


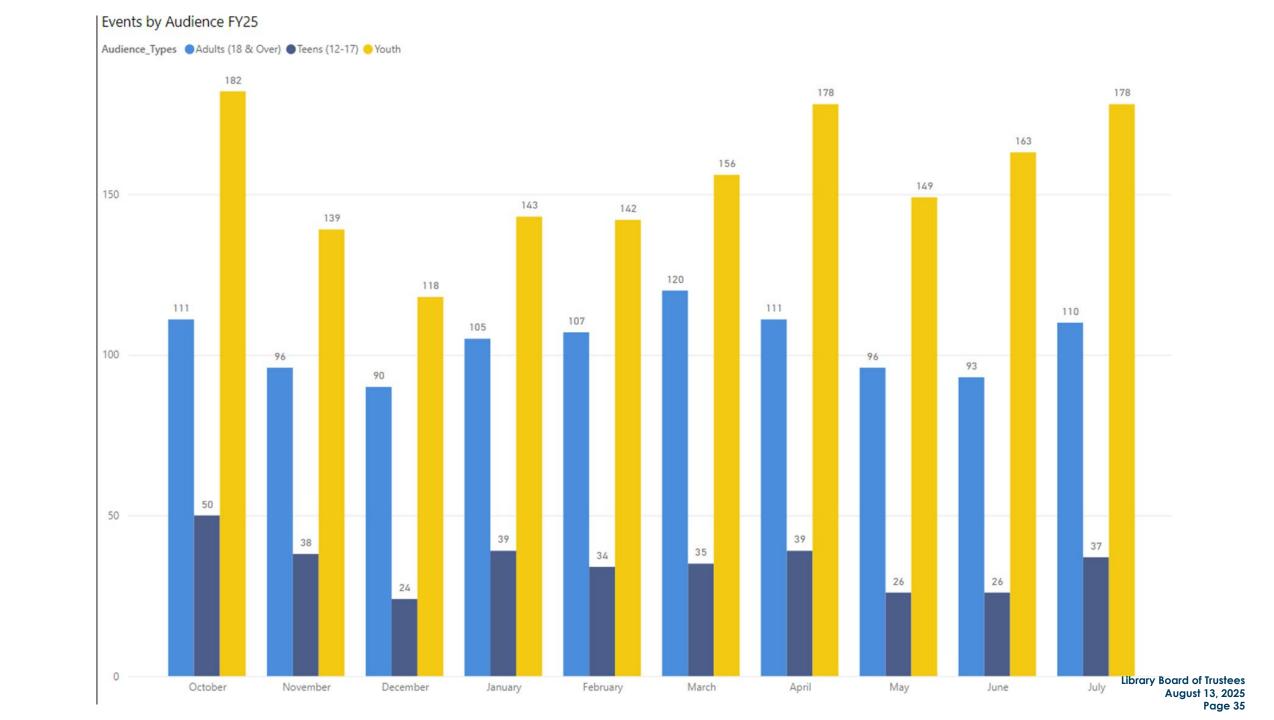
Question Type by Location FY25





Programs









Boise Public Library

Policy Review August 13, 2025

Policy items reviewed and presented are as follows:

SECTION 8.00, Displays and Exhibits

- Policy 8.01, Displays
 - o Regulation 8.01a, Display Cases
 - o Exhibit 8.01b, Display Form
- Policy 8.02, Bulletin Boards
 - o Regulation 8.02a, Bulletin Board Guidelines

Staff Recommendations:

Section 8.00, Displays and Exhibits of the Boise Public Library Policy Manual is presented to the Library Board for review. Staff have no recommended changes on the policies presented.

Document Type: Policy Number: 8.01

Effective: 03-01-2011 Revised: 09-14-2022 Last Reviewed: 06-05-2024

DISPLAYS

The Library will consider requests from organizations, businesses, and industries to exhibit displays. The Library does not advertise commercial endeavors unless the Library is a beneficiary of those endeavors. In all instances, the Library reserves the right to refuse any materials for display. The Library will attempt to protect material displayed, but is not responsible for loss or damage to such material.

The terms and conditions under which items may be accepted for display in the Library:

- 1. The Director or their designee may determine the suitability of a given item for display, considering the facilities available, the objectives of the Library, and the factors listed in Regulation 8.01a.
- 2. Display items will be accepted for limited times only. In general, these periods will not exceed 30 days. Requests for a longer display period may be made to the Director or their designee.
- 3. No liability for loss of, or damage to, display items is assumed either by the Library or by the City of Boise. Exhibitors are advised to carry their own insurance; such insurance should indemnify exhibitors for the entire value of items to be displayed at the Library.
- 4. In the event that the owner of the display does not reclaim it within 30 days of the ending date for the loan, the Library will make every effort to sell and dispose of the property in accordance with applicable Idaho law.
- 5. A display application form, available as Exhibit 8.01b, must be completed, signed, and on file with the Library before a display will be approved.

Document Type: Regulation
Number: 8.01a
Effective: 03-01-2011
Revised: 09-14-2022
Last Reviewed 06-05-2024

DISPLAY CASES

Upon completion of the display form, available as Exhibit 8.01b, and approval of the Director or their designee, displays of crafts or artifacts will be scheduled by the Director or their designee.

Approval of materials for display shall be determined by the Director or their designee based on the factors below:

- a. relation to Library programming;
- b. relation to Library initiatives;
- c. relation to materials in the Library's collection the Director or their designee would like to emphasize;
- d. relevance to issues of local, national, or global concern;
- e. general interest to the community;
- f. quality of the materials; and
- g. availability of space.

It is the responsibility of the individual or organization using the cases to arrange and label the items.

Document Type: Exhibit
Number: 8.01b
Effective: 03-01-2011
Revised: 03-01-2011
Last Reviewed: 06-05-2024

LOANED OBJECT DISPLAY AGREEMENT

Loan Agreement between		
Owner:		
Address:		
Telephone:		
Description of objects lo	aned for display or exh	nibition (quantity, appearance, condition):
Borrowed on		
To be returned		
Owner's estimated value	of loaned object(s)	
Owner's insurance carrie	r and policy number: _	
save and hold harmless I loss, damage, injury, lia property or loaned object Boise Public Library for reclaimed the loaned object to be returned specific Library to sell an another entity and waive the loaned object(s) by owner. Whatever monies received upon sale or discovered the loaned of the loaned object of the loaned	Boise City and Boise Pability and claims for ct(s) arising out of the or display or special edject(s) from Boise Publicified above then I had dispose of the loaned any claims to the loan the owner, his/her he is or other consideration sposition of the loaned as, be deemed a gift to the	Id, covenant and agree to indemnify and rublic Library from and against any and all r loss, damages or injuries to persons or e loan of the above-described object(s) to exhibit purposes. If I have not physically blic Library within thirty (30) days of the ereby authorize Boise City and/or Boise ed object(s) or to transfer said object(s) to ned object(s) or consideration received for eirs, assigns or those in probity with the on Boise City or Boise Public Library has objects may, after being held in trust for a the Boise Public Library, free and clear of
swear that I am the ov	wner of the loaned o am authorized to exec	ns stipulated above and hereby certify and object(s) or the owner's duly authorized oute this document and enter into and bind
Signed and effective this	day of	, 20 :
Owner or Owner's Authorized	d Representative	Boise Public Library Authorized Representative

Document Type: Policy Number: 8.02

Effective: 03-01-2011 Revised: 09-14-2022 Last Reviewed: 06-05-2024

BULLETIN BOARDS

The Library may make informational materials available to Library users on Library bulletin boards or in dedicated areas. The Library bulletin boards are intended to provide the community with timely information about local cultural and educational events, local support agencies, and public announcements of general interest to the community. The Library does not advertise commercial endeavors unless the Library is a beneficiary of those endeavors.

Document Type: Regulation
Number: 8.02a
Effective: 03-01-2011
Revised: 09-14-2022
Last Reviewed: 06-05-2024

BULLETIN BOARD GUIDELINES

Postings to Library bulletin boards are subject to the following guidelines:

- 1. Postings are limited to designated areas within each Library location as determined by the Director or their designee.
- 2. Posters, notices, and material for posting shall be submitted to Library staff for approval and, if posted, may be removed only by Library staff.
- 3. The Library Director or their designee may determine the suitability of a given item for posting based on the following factors:
 - a. relation to Library programming;
 - b. relation to Library initiatives;
 - c. relation to materials in the Library's collection the Director or their designee would like to emphasize;
 - d. relevance to issues of local, national, or global concern;
 - e. general interest to the community;
 - f. quality of the materials; and
 - g. availability of space.
- 4. All items may be discarded by Library staff upon a determination by the Director or their designee that the items will not be posted or upon their removal by Library staff.
- 5. Posters and notices with printed price charges may be accepted, but not those announcing events, services, or products designed to make a profit for a commercial enterprise.
- 6. Items for posting are received at the 3rd floor reference desk of the Main Library or at any service desk in the Library's branch locations. Individuals submitting these materials must leave a contact name phone number, and date of the event advertised.