## BOISE PUBUC UBRARY BOARD OF TRUSTEES

January 9, 2020, Meeting Packet Cover Page

## AGENDA

## DIREC TOR'S REPORT

## SUPPORTING DOCUMENIS

- Boise Public Library Policy Review: Section 3.00, Services, Subsections
o Policy Review Coversheet
o Policy 3.04, Interlibrary Loan
- Regulation 3.04a, Limits on Interlibrary Loan Service
o Policy 3.05, Homebound Services
- Regulation 3.05a, Limits on Homebound Services
- Library Director Search Process
o Letter to Search Firms and Responses
- Certification of the Idaho Commission for Libraries Annual Report
o Boise Public Library 2019 Idaho Public Library Survey


## BOISE PUBUC UBRARY STATISTICS

- System Statistics Reports, November 2019


## Agenda

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## Boise Public Library Board of Trustees Regular Meeting Agenda

Thursday, J a nuary 9, 2020, 11:30 a.m. • Ma in Library, 715 S. Capitol Blvd., Boise, ID 83702

BOARD OF TRUSIEES<br>Margo Healy, President Tonya Westenskow, Vice President<br>Dwa ine Carver<br>Sonia Galaviz<br>Phil Magnuson<br>Da isy O'Sullivan, Youth member<br>Alekya Tanikella, Youth member

## MISSION

The Boise Public Library improves community members' quality of life by supporting their efforts to enhance knowledge, realize creative potential, and share ideas and stories.

## AGENDA

## 1. Call to Order and Introductions

## 2. Communications

None
3. Minutes-Action Item

December 12, 2019, Regular Meeting
4. Consent Agenda-Action Item

All matters on the consent agenda are considered routine and may be approved in a single motion. A trustee may ask that an item be removed from the consent agenda and considered separately.

## a. Payment of Bills and Payroll

b. Financial Reports

Year-to-Date through November 30, 2019
G ift Fund activity for November 30, 2019
5. Library Trends and Issues

Stephanie Ba iley-White and Kevin Tomlinson from the Idaho Commission for Libraries will share with the Board the role of their organization and information regarding library laws and the Idaho State Code. City of Boise Attomey Kelley Fleming will brief the Trustees conceming Boise City Code as it relates to library laws.

## 6. Reports

a. Friends of the Boise Public Library
b. Boise Public Library Foundation
c. Library Director including administration and management


## 7. Old Business

a. Boise Public Library Polic y Review: Section 3.00, Services, Subsections 3.04-3.05 Library Public Services Manager Sarah Kelley-Chase will review section 3.00, Services, specific ally subsection 3.04, Interlibrary Loan and subsection 3.05, Homebound Services of the Boise Public Library Policy Manual with the Trustees. The staff recommends no changes to this section of the policy manual.

This continues the Library Board of Trustees annual policy review for Fisc al Year 2020 as stipulated by the Board's bylaws. This is a disc ussion item only and requires no action unless the Trustees direct a change in the presented policies.
b. Library Director Search Process

Staff will lead the Trustees in next steps for hiring a new director.
8. New Business
a. Certification of the Idaho Commission for Libraries Annual Report- Ac tion Item The Library Board of Trustees is required under state code to certify the annual data report to the Ida ho Commission for Libraries. Library staff will review the report, which is included in the supporting doc ument section of the meeting packet. The Trustees will be asked to certify the 2019 Idaho Public Library Survey as prepared and forward it to the Idaho Commission for Libraries.
9. Selection of Tustee to Review Payment Vouchers

Trustee review forJ a nuary vouchers by Magnuson.

## 10. Selection of Meeting Date

Next regular meeting February 13, 2020.

## 11. Adjoum

Any person needing special accommodationsto partic ipate in the above notice meeting should contact the library administration office at 208-972-8258 no laterthan three working days before the scheduled meeting.

## Director's Report

# BOISE PUBUC UBRARY Library Direc tor's Report <br> J a nuary 2020 

## TRANSTION ACTIVIIES

Kevin and I overlapped December $16^{\text {th }}-23^{\text {rd }}$, a nd I got a great introduction to BPL from the Director's perspective. Our tra nsition activities included behind-the-scenes tours and staff introductions at all five locations, as well as management, leadership circle a nd all staff update meetings. I have been working through 1:1 meeting with the Admin team and plan to visit each division, branch and auxiliary partner at theirJ a nuary meetings.

Plans for the celebration of the $125^{\text {th }}$ anniversary is taking shape, and budget request proposals are being prepared for the Friends' and Foundation'sconsideration.

## Administration and Management Reports:

## MAIN UBRARY

The teens had the Harry Potter Yule Ball again this year. Close to 40 teens enjoyed crafts, food a nd games. Jen Scott Wills organized this a nnual event with the help of staff from YS, the branches, and other divisions.

The public was invited to join the Treasure Valley Opera Collective for a special wintery celebration! Hosted by Information Services (IS), everyone had the chance to leam about some famous opera histories, themes, a nd celebrations, followed by an all-ages holidays sing-a long of new a nd old favorites.

IS also provided a Laser EngraverPop-up program so community members could create last-minute gifts on December 24.

## COIE \& USICK

December was a maker month at Cole and Ustick. We offered several maker-type programs including an introduction to creative bug, papercrafts, bleach dyeing, and a holiday procrastination extravaganza event.

## COWSTER

On December 10th, 25 people join the staff at the Library! at Collister for the a nnual Holiday Sing-Along. Led by Sam Counsil, community members gathered together to sing holiday favorites, drink hot cocoa, and have their photos taken against a winter wonderland backdrop.

Nearly 100 children and their families a ttended Collister's Winter Wond enland extravaganza. Kids enjoyed making paper bag gingerbread houses, snow globes, and, frosting their own sugarcookies. They also played in a life-size gingerbread house (made of cardboard) and got their photostaken in a winter wonderland backdrop.

## CAPITALFUND REBUDGETCLARIFCATION

In our last meeting we discussed but did not reach resolution on how much capital funding was re-budgeted from FY2019 to FY2020. A timeline of the process and explanation of how a final re-budget amount was reached follows.

11/05/19 - dead line for capital re-budget requests and election day
11/14/ 19 - re-budget request that was submitted on $11 / 5$ was reviewed with the Board

| Main Library Redesign | $\$ 52,837,452$ |  |
| :--- | :--- | ---: |
| Fiber Projects | $\$$ | 49,800 |
| Bown Solar | $\$$ | 147,560 |
| Carpet Replacement | $\$$ | 3,278 |
| HVAC Repairs | $\$$ | 60,000 |
| Lighting Upgrades | $\$$ | 45,467 |
| Gift Fund | $\$$ | 175,000 |
| Net Re-budget submitted | $\$ 53,318,557$ |  |

12/10/19 - ballot initiatives were proclaimed ordinance by City Counc il and disc ussions began about what to do with funds previously allocated to the Ma in Library Project

12/12/19 - Board meeting and question about capital funding re-budget
12/17/19 - City Council reviews a nd approves re-budget requests.
Although the $\$ 52,837,452$ was not re-budgeted in the Library's FY2020 capital plan, Council President Pro Tem Clegg advocated that the funds remain in the City's general capital fund and be preserved for a future main library project. Capital funding for the remaining projects were caried forward (total $=\$ 481,105$ ).

## Supporting Documentation

## Boise Public Library <br> Polic y Review J a nuary 9, 2020

Policy items reviewed and presented are as follows:

## SECTION 3.00, SERVICES

- Policy 3.04, Interlibrary Loan
o Regulation 3.04a, Limits on Interlibrary Loan Service
- Policy 3.05, Homebound Services
o Regulation 3.05a, Limits on Homebound Services


## Staff Recommendations:

Policy 3.00, subsections 3.04-3.05 of the Boise Public Library policy manual are presented to the Library Board for review. Unless the Trustees direct changes, staff has no recommended changes to these policies and are included in the meeting packet for information purposes only.

| Document Type: | Policy |
| :--- | :--- |
| Number: | 3.04 |
| Effective: | $03-01-11$ |
| Revised: | $01-10-19$ |

## INTERLIBRARY LOAN

When possible within the constraints of the Library's budget, staff will provide an Interlibrary Loan service to provide access to books; articles from magazines and newspapers; and limited audiovisual items that are not otherwise available through the Library. The Library will not charge patrons a fee for this service, though charges from other libraries lending requested materials may be passed along to patrons. This service shall be available only to holders of Borrower's, Non-Resident, or Corporate cards.

| Document Type: | Regulation |
| :--- | :--- |
| Number: | 3.04 a |
| Effective: | $12-12-11$ |
| Revised: | $01-10-19$ |

## LIMITS ON INTERLIBRARY LOAN SERVICE

Interlibrary Loan service is available only to holders of Borrower's, Non-Resident, or Corporate cards issued by Boise Public Library or Ada Community Library. A cardholder may have up to five active requests at a time.

Textbooks, items with current year copyright, and audiovisual items such as video games and computer software are not available through the Interlibrary Loan service.

Items requested via Interlibrary Loan will be held for pickup for ten days or for the duration of the loan period, whichever is shorter. Loan periods are set by the institutions loaning these items and may be shorter than those set by Boise Public Library for similar items.

Fines for overdue Interlibrary Loan items are charged at $\$ .25$ per item per day and cardholders will be charged the replacement cost of any items lost. Items are considered lost 30 days after the due date. Cardholders who return items late or fail to return items may have their Interlibrary Loan privileges suspended or revoked.

Interlibrary Loan items may be renewed in some cases, depending on the decision of the institution that owns the borrowed item. Requests for renewals should be made prior to the item's due date.

Document Type: Regulation
Number: 3.05a
Effective: 02-01-12
Revised: 02-05-19

## LIMITS ON HOMEBOUND SERVICES

Homebound service may be available to individuals and their caregivers residing in Boise City who are cardholders in good standing and who are unable to regularly visit a library facility due to age, long-term illness, or permanent or temporary disability.

Library staff and volunteers may make regular and periodic visits to deliver library materials to the homes of cardholders receiving Homebound service. In addition, staff provide services to residents of care facilities, assisted livings, and fifty-five and up housing within Boise City limits. Homebound Services also provides materials to designated staff members at facilities for programming use.

Though no overdue fines will be charged when materials are not returned on time due to the scheduling of visits set by library staff, all other applicable charges to cardholders, including fees for lost and damaged items, will apply.

Library staff reserves the right to discontinue Homebound service when individuals experience changes that permanently improve their mobility such that they are no longer confined to their residence. Service may also be discontinued as a result of staff concerns about the safety of staff orvolunteers.

| Document Type: | Policy |
| :--- | :--- |
| Number: | 3.05 |
| Effective: | $03-01-11$ |
| Revised: | $03-01-11$ |

## HOMEBOUNDSERVICES

When possible within the constraints of the Library's budget, staff will deliver materials to homebound Boise residents who are not able to visit the Library for health reasons and who have no other means of receiving library service. This service will be provided without charge, though fines and fees for lost, damages, and/or overdue items may apply.


## December 20, 2019

## Dear Sir/Madam,

The Boise Public Library Board of Trustees is in search of a new library director and wishes to employ an executive search firm in the process. I'm inquiring on behalf of our Trustees to help in their selection. If your company is interested in assisting the City of Boise in this search, please reply to this email with responses to the following questions no later than Thursday, January 2, 2020.

1. Describe your overall project management approach/framework of a library director recruitment and search process.
2. What approach do you take specifically regarding the outreach and search for highly qualified, best-match candidates for our organization?
3. What preliminary research or background information will you provide to the board on top candidates?
4. Describe the selection process steps you recommend for a successful placement.
5. What elements of negotiation do you provide and what do you give back to the organization?
6. Who would be responsible for the Boise Public Library recruitment and selection process?
7. Provide your pricing structure, and please specify whether travel to Boise, Idaho is included in any of the steps or must be added, and associated rates.

A firm selected by our Trustees would begin working on a recruitment as soon as approved but no later than February 2020.


Administrative Assistant

| MAIN LIBRARY | LIBRARY! AT | LIBRARY! AT | LIBRARY! AT |  |
| :---: | :---: | :---: | :---: | :---: |
| 715 S. Capitol Blvd., Boise, Idaho 83702 | BOWN CROSSING | COLE \& USTICK | COLLISTER |  |
| P: 208-972-8200 \| TDD/TTY: 800-377-3529 | P: 208-972-8360 | P: 208-972-8300 | P: 208-972-8320 | PILLCREST |
|  |  |  |  |  |

## BRADBURY MILLER ASSOCIATES

## BOISE PUBLIC LIBRARY - Library Director Search- Responses to questions

1. Describe your overall project management approach/framework of a library director recruitment and search process.
a. In our Full Search option, we manage the search for the City from beginning to end. We include three site visits: 1) a visit to meet staff, the Search Committee and any community constituents, etc. We do focus groups and surveys with the staff and also survey the hiring authority/Search Committee to gather information about the position, the library, and the community. We meet with the Committee to outline the process and set the schedule for the entire search; 2) we are present at the semifinal interviews, which take place via videoconference, and help the Committee select three or four finalists; and 3) we are present at the finals and work through the end of the search up to the successful candidate accepting the offer-contingent on a successful background check (included in our fee). In addition to the three site visits, we would also would come in via videoconference to present the pool of candidates to the Search Committee and share our notes with them after the pool has been assembled. The process also includes all of the recruiting and advertising, generating the pool of applicants, and managing all logistics for the semifinal and final interviews. We typically have 15-20+ qualified applicants and we interview each qualified candidate by phone prior to meeting with the Search Committee. This is the meeting where the 6-8 semifinalists are selected for the first round of interviews. We can also serve as your negotiating team to extend the offer on behalf of the City. Our fee is a flat fee and includes all consultant travel, the advertising expenses, and a single background check on the final candidate of choice. We do official references on each finalist as well as "reconnaissance" and electronic searching. The full search includes a one-year guarantee.
The second type of search we offer is a "Pool Enhancement" process. We do the first half of the search as outlined above and the Library completes the last half. There are no visits included and no guarantee except we guarantee a minimum of ten qualified candidates. We would have a phone conversation with the Search Committee/hiring authority, set a time table for our work, develop the announcement, recruit and advertise, do all of the intake of candidate documents and meet with the Search Committee to discuss our notes on the candidates, helping select $6-8$ semifinalists. At this point, our work is complete, and the Library takes it from there.
2. What approach do you take specifically regarding the outreach and search for highly qualified, best-match candidates for our organization?
a. We submit the announcement to over 55 library-specific job sites, listservs and other electronic advertising. More importantly, we will carry out a regional and national networking effort to identify outstanding candidates who do not normally respond to ads or announcements. Many excellent people in the library and non-profit professions ARE interested in challenging jobs when approached by a respected recruitment firm. We start with a network of outstanding members of the library profession whom we know; and based on their suggestions and nominations, we broaden our search. If a prospective candidate declines our invitation to apply, we will ask him/her to identify other individuals who have the required qualifications. We have found this process is important regardless
of the size or type of library organization-and it is particularly important for identifying and attracting culturally diverse candidates. Announcements in the library media start the process, but the best candidates usually must be asked. In our previous searches, we have personally contacted 350+ potential applicants for positions resulting in at least 15-20 qualified candidates for each position.

## 3. What preliminary research or background information will you provide to the board on the top candidates?

a. Throughout the search—and especially during the candidate identification phase--we will send regular, complete updates on our progress to the Board/Search Committee. We'll share candidate feedback, adjust our search strategies as needed, convey challenges and share any additional information gleaned during the process. We perform screening interviews with all qualified candidates and search the internet for potential red flags. The Search Committee will receive a cover letter, resume and a completed questionnaire from each candidate - the questionnaire is tailored to your specific library. We also develop a candidate list and a candidate matrix and share all candidate information through Dropbox for easy access and review. The matrix is a valuable tool as it provides an apples-to-apples comparison of candidate qualifications in a spreadsheet format.

## 4. Describe the selection process steps you recommend for a successful placement.

a. we recommend a two-step interviewing process; the first round usually consists of the Search Committee interviewing six to nine semi-finalist candidates and then selecting three or four finalist candidates to be interviewed again by those involved in the final decision-making process. The finalist interviews usually occur two or three weeks following the semi-finalist interviews. The inclusion of two rounds of interviews represents our standard search process; however, if the hiring authority wishes to move more quickly based on the strength of the pool, the semi-finalist round of interviews may be eliminated and only a single round of finalists' interviews can be held on-site. We provide formal references for the final candidates: we ask for someone they have worked for, someone they have supervised, and someone they have worked with in a collegial capacity. When a candidate has been selected, we strongly suggest that a background investigation be contingent as part of the offer made. We include a single background investigation as part of our fee.

## 5. What elements of negotiation do you provide and what do you give back to the organization?

a. We will perform an exit interview with each finalist to ask: 1) do they remain interested in the position; 2) what their current salary is; 3) their anticipated salary (we strongly recommend including a hiring salary range within the position announcement); 4) is there anything preventing them from accepting the position, if offered; and 5) a potential start date, if offered the position. When a candidate has been selected, we suggest that a successful background investigation be a contingency of the offer. We include a single
background investigation as part of our fee. We have a third-party investigation firm we work with to provide a very detailed investigation report which we can provide to the hiring authority, if desired.
6. Who would be responsible for the Boise Public Library recruitment and selection process?
a. Our primary consultants- Karen Miller, owner, and Jobeth Bradbury, partner, would work together on this search process throughout its entirety, providing seventeen years of combined experience to the search process. You may find our individual bios on our website at http://www.bradburymiller.com/consultants.html
7. Provide your pricing structure, and please specify whether travel to Boise, Idaho is included in any of the steps or must be added, and associated rates.
a. The flat fee for a full search would be $\mathbf{\$ 2 6} \mathbf{2 0 0}$. As noted above, we provide three inperson consultant visits to Boise, which is included in this fee. The only travel not included in our fee is for your final candidates, which the Library would be responsible for reimbursing. The full search comes with our one-year guarantee and the process takes about 3-4 months once we get started. We provide our pool enhancement option for $\mathbf{\$ 1 2 , 0 0 0}$ as a flat fee, which includes no travel for consultants-all work is done remotely.

# Boise Public <br> 2019 Idaho Public Library Survey Due January 1, 2020 

| General Information (1.1-1.19) |  |  |
| :--- | :--- | :--- |
| Click on question mark for help |  |  |
| 1.1 | Fiscal year begins (mm-dd-yy) | $10-01-18$ |
| 1.2 | Fiscal year ends (mm-dd-yy) | $09-30-19$ |
| $* 1.3$ | Name of library | BOISE PUBLIC |
| 1.4 | Established according to the Idaho Code as a | c |
| 1.5 | Legal Service Area Boundary Change | No |
| 1.6 | Levy rate | General Fund |
| 1.7 | Mailing address | 715 S CAPITOL |
|  |  | BLVD |
| 1.8 | City (of mailing address) | BOISE |
| 1.9 | Zip (of mailing address) | 83702 |
| 1.10 | Street address | 715 S CAPITOL |
|  |  | BLVD |
| 1.11 | City (of street address) | BOISE |
| 1.12 | Zip (of street address) | 83702 |
| 1.13 | County | ADA |
| $* 1.14$ | Phone | (208) $972-8258$ |
| 1.15 | Fax number | (208) 384-4025 |
| 1.16 | E-mail Address | kdavis@cityofboise.org |
| 1.17 | Person completing form | Kari Davis |
| 1.18 | Name of current library director | Kristine Miller |
| 1.19 | Library's Website Address | boisepubliclibrary.org |

## Service Area (2.1-2.9)

Click on question mark for help
2.0 Total Number of Registered Users $(2.0=2.2+2.4+2.6)$
[Calculated]
2.1 Population of legal service area $\quad 228,790$
2.2 Registered users in legal service area 122,466
2.3 Population of any areas served under contract 0
2.4 Registered users in contract area 0
2.5 Source of contract population information (\#2.4) n/a
2.6 Non-Resident users 621
2.6a Non-Resident Fees per person \$69.30
2.6b Non-Resident Fees per family $\quad \$ 69.30$
2.7 Central or main library 1
2.8 Branches 4

## Paid Staff (Full-Time Equivalent) (3.1-3.9)

Click on question mark for help
Remember: to compute the FTE (full-time equivalent) of a part-time employee, divide the number of hours worked per week by 40 . Thus, an employee working 20 hours per week equals .50 FTE (20/40 =.50), and an employee working 16 hours per week equals .40 FTE (16/40=.40).

Do not include volunteers in the FTE calculation.
3.1 Librarians with master's degree from an ALA-accredited program
24.23
$\begin{array}{lll}3.2 & \text { Others holding title of librarian } & 3.00\end{array}$
3.3 Total librarians ( 3.3 = 3.1 + 3.2) LOCKED [Calculated] 27.23
3.4 All other paid staff (include maintenance staff)
94.72
*3.5 Total paid staff ( $3.5=3.3+3.4$ ) LOCKED [Calculated]
Note: Include staff paid by another agency, e.g., School
3.6 Library director's annual salary
\$120,000
3.7 Number of hours Director worked per week (not to exceed 40)
3.8 Number of Individual Volunteers who worked for the library

40
3.9 Number of hours volunteers worked for the library

237

Beginning Balance and Carryover (4.1-4.5)
Click on question mark for help
4.1 Operating carryover \$0
4.2 Capital Improvement Fund (Repairs, equipment, vehicles, etc.) \$11,035
$4.3 \quad$ Building Fund (Land, new construction, and additions only) \$0
4.4 Other \$0
4.5 Total Unexpended balance on hand at beginning of Fiscal year. $(4.5=\quad \$ 11,035$

## Library Revenue By Source (5.1-5.7)

Click on question mark for help

## Use WHOLE NUMBERS for all dollar amounts

*Local Government
*5.1a Local Operating Revenue
\$12,922,986
*5.1b Local Government Capital Revenue \$0
*5.1c Local Total Revenue (5.1c = 5.1a + 5.1b) LOCKED [Calculated] \$12,922,986
State Government (exclude federal dollars distributed by state)
5.2a State Operating Revenue \$12,445
5.2b State Government Capital Revenue \$0
5.2c State Total Revenue (5.2c = 5.2a + 5.2b) LOCKED [Calculated] \$12,445

Federal government (include LSTA \& other federal dollars distributed by state)
5.3a Federal Operating Revenue \$0

## Survey Report

| 5.3b | Federal Government Capital Revenue | \$0 |
| :---: | :---: | :---: |
| 5.3c | Federal Total Revenue (5.3c = 5.3a + 5.3b) LOCKED [Calculated] | \$0 |
| Contracts for services to other libraries |  |  |
| 5.4a | Contract Operating Revenue | \$242,214 |
| 5.4b | Contract Capital Revenue | \$0 |
| 5.4c | Contract Total Revenue ( $5.4 \mathrm{c}=5.4 \mathrm{a}+5.4 \mathrm{~b}$ ) LOCKED [Calculated] | \$242,214 |
| Other income |  |  |
| 5.5a | Other Operating Revenue | \$70,161 |
| 5.5b | Other Capital Revenue | \$0 |
| 5.5c | Other Total Revenue (5.5c = 5.5a + 5.5b) LOCKED [Calculated] | \$70,161 |
| Total Other Income |  |  |
| 5.6a | Total Contract and Other Operating Revenue ( $5.6 \mathrm{a}=5.4 \mathrm{a}+5.5 \mathrm{a}$ ) LOCKED [Calculated] | \$312,375 |
| 5.6b | Total Contract and Other Capital Revenue ( $5.6 \mathrm{~b}=5.4 \mathrm{~b}+5.5 \mathrm{~b}$ ) LOCKED [Calculated] | \$0 |
| 5.6c | Total Contract and Other Revenue ( $5.6 \mathrm{c}=5.6 \mathrm{a}+5.6 \mathrm{~b}$ ) LOCKED [Calculated] | 312,375.00 |
| GRAND TOTAL and totals by type of revenue for this fiscal year [Calculated fields] |  |  |
| 5.7a | Grand Total Operating Revenue (5.7a $=5.1 \mathrm{a}+5.2 \mathrm{a}+5.3 \mathrm{a}+5.6 \mathrm{a}$ ) LOCKED [Calculated] | \$13,247,806 |
| 5.7b | Grand Total Capital Revenue ( $5.7 \mathrm{~b}=5.1 \mathrm{~b}+5.2 \mathrm{~b}+5.3 \mathrm{~b}+5.6 \mathrm{~b}$ ) LOCKED [Calculated] | \$0 |
| 5.7c | Grand Total Revenue ( $5.7 \mathrm{c}=5.1 \mathrm{c}+5.2 \mathrm{c}+5.3 \mathrm{c}+5.6 \mathrm{c}$ ) LOCKED [Calculated] | \$13,247,806 |

## Library Expenditures (6.1-6.21)

Click on question mark for help

## SECTION A. STANDARD OPERATING EXPENDITURES

Staff Expenditures
6.1 Salaries and wages \$4,522,559
6.2 Employee benefits \$1,857,541
6.3 Total staff expenditures $(6.3=6.1+6.2)$ [For staff expenditures paid by $\$ 6,380,100$ another agency use 6.13a \& b] LOCKED [Calculated]
Collection Expenditures
6.4 Print Materials \$507,545
6.5 Electronic Collections and other Electronic Materials \$472,871
6.6 Other Materials \$200,421

Total collection expenditures $(6.7=6.4+6.5+6.6)$
[Calculated]
Other Operating Expenditures
6.8 Contracts for services from other libraries $\quad \$ 599,000$
6.9 Miscellaneous Operating Expenditures \$4,862,848
$6.10 \begin{aligned} & \text { Total other operating expenditures }(6.10=6.8+6.9) \text { LOCKED } \\ & \text { [Calculated] }\end{aligned}$

| 6.11 | Total operating expenditures $(6.11=6.3+6.7+6.10)$ LOCKED [Calculated] | \$13,022,785 |
| :---: | :---: | :---: |
| 6.12 | Operating Expenditures made by other agencies $(6.12=6.12 \mathrm{a}+6.12 \mathrm{~b}+$ 6.12c + 6.12d) LOCKED [Calculated] | \$0 |
| 6.12a | Salaries or wages paid by another agency | \$0 |
| 6.12b | Benefits paid by another agency | \$0 |
| 6.12c | Collections paid by another agency | \$0 |
| 6.12d | Other Operating Expenditures paid by another agency | \$0 |
| SECTION B. CAPITAL EXPENDITURES |  |  |
| 6.13 | Capital expenditures | \$2,742,245 |
| SECTION C. UNEXPENDED BALANCE AND CARRYOVER |  |  |
| 6.14 | Unexpended balance at end of report year $(6.14=[(4.5+5.7 c)-(6.11+$ 6.13)] LOCKED [Calculated] | \$-2,506,189 |
| 6.15 | How much, if any, of the unexpended balance reported in Item 6.14 will be returned to your funding authority's general account? | \$0 |
| Carried forward to Next Fiscal Year |  |  |
| 6.16 | Operating carryover | \$0 |
| 6.17 | Capital Improvement Fund (Repairs, equipment, vehicles, etc.) | \$0 |
| 6.18 | Building Fund (Land, new construction, and additions only) | \$0 |
| 6.19 | Name of Other Source | N/A |
| 6.20 | Amount from Other Source | \$0 |
| 6.21 | Final balance to be carried forward to next fiscal year [6.21 $=6.16+$ $6.17+6.18+6.20$ ] LOCKED [Calculated] | \$0 |

## Library Collection (7.1-7.14)

Click on question mark for help
7.1 Total library items (physical units) added during the year 51,490
7.2 Total library items (physical units) withdrawn during the year 76,567

Items (physical units) held at the end of report year.
Print Materials Note: We no longer worry about bound and unbound serial volumes as specially treated print materials. Most libraries no longer bind periodicals and now rely on databases such as ProQuest to locate and obtain individual articles if the publisher itself does not provide past articles online. Due to space constraints, printed back issues are typically kept for just several years, circulated, and, relative to the pre-online database era, weeded quickly. Also, the vast majority of libraries now rely on an ILS to keep track of holdings. In short, "If it has a bar code, it's a volume." Call if you have questions.

| 7.3 | Print Materials | 297,232 |
| :---: | :---: | :---: |
| 7.4 | Total Audio Materials (7.4 = 7.4a + 7.4e) LOCKED [Calculated] | 32,885 |
| 7.4a | Audio Materials [Physical Units] | 15,884 |
| 7.4b | Audio Materials [Downloadable Units] provided through consortia | 0 |
| 7.4c | Audio Materials [Downloadable Units] provided by the library alone | 17,001 |
| 7.4d | Name of Consortia providing Downloadable Audio Materials (if None enter N/A) | N/A |
| 7.4e | Total Audio Materials [Downloadable Units] (7.4e = 7.4b $+7.4 \mathrm{c})$ LOCKED [Calculated] | 17,001 |
| 7.5 | Total Video Materials (7.5 = 7.5a + 7.5e) LOCKED [Calculated] | 27,928 |

## Survey Report

| 7.5a | Video Materials [Physical Units] | 27,584 |
| :---: | :---: | :---: |
| 7.5b | Video Materials [Downloadable Units] provided through consortia | 0 |
| 7.5c | Video Materials [Downloadable Units] provided by the library alone | 344 |
| 7.5d | Name of Consortia providing Downloadable Video Materials (if None enter N/A) | N/A |
| 7.5e | Total Video Materials [Downloadable] (7.5e = 7.5b +7.5 c ) LOCKED [Calculated] | 344 |
| 7.6 | Other Electronic Materials [Physical Units] | 3,977 |
| 7.7 | State Provided Electronic Collections [LiLI-D] (previously called Licensed Databases) LOCKED [Will be determined by SDC.] | 51 |
| 7.8 | Locally Mounted Electronic Collections/Other Cooperative Agreements (previously called Licensed Databases) [Consortia, not LiLI-D] | 25 |
| 7.9 | Total Electronic Collections (7.9 = 7.7 + 7.8) LOCKED [Calculated] | 76 |
| 7.10 | Total Electronic Books (E-Books) (7.10 = 7.10a + 7.10b) LOCKED [Calculated] | 35,396 |
| 7.10a | E-Books provided through consortia | 0 |
| 7.10b | E-Books provided by the library alone | 35,396 |
| 7.10c | Name of Consortia providing E-Books (if None enter N/A) | N/A |
| 7.11 | Other library materials | 544 |
| 7.12 | Total collection size held at the end of report year $(7.12=7.3+7.4+$ $7.5+7.6+7.10+7.11$ LOCKED [Calculated] | 397,962 |
| 7.13 | Current Print Serial Subscriptions | 299 |
| 7.14 | Digital Serial Subscriptions | 124 |

## Library Services (8.1-8.4)

Click on question mark for help
*8.1 Total Public Service Hours (Annual) Note: The total for all outlets, including multi-outlet systems, will be calculated and automatically 13,728 filled in here. Branch hours are entered individually in 12.19.
8.2 Total library visits (Annual) 1,533,118
8.2a Is this an estimate?

No
8.3 Total reference transactions completed (Annual) 68,740
8.3a Is this an estimate? No
8.4 Total square footage This will be the total for all outlets, including multi-outlet systems, and will be calculated and automatically filled in 131,374 with your entries from 12.16 located in the Outlet Section. LOCKED

## Circulation (9.1-9.9)

Click on question mark for help
9.1 Adult Circulation 1,182,705
9.2 Circulation of Children's Materials 1,013,719
9.3 Total PHYSICAL circulation transactions (9.3 = 9.1 + 9.2) LOCKED [Calculated]
9.4 Loan period for books (in weeks) 4
9.5 Circulation of Electronic Materials (Annual) 550,920
9.6a Successful Retrieval of State Provided Electronic Collections

| 9.6 b | Successful Retrieval of information from Locally Mounted Electronic <br> Collections (if none, enter 0) | 79,465 |
| :--- | :--- | :--- | :--- |
| 9.6 c | Total Successful Retrieval of Electronic Information (9.6c $=9.6 \mathrm{a}+$ | 94,321 |
|  | 9.6b) LOCKED [Calculated] |  |

## Adult's, Young Adult's and Children's Programs (10.1-10.10)

Click on question mark for help
(Count library run programs only)
Note: Age definitions have changed. Children are now defined as 11 and under and Young Adult's are defined as 12-18.

| 10.1 | Children's Program Attendance (Annual) | 81,800 |
| :---: | :---: | :---: |
| 10.2 | Young Adult's Program Attendance (Ages 12-18 Annual) | 4,060 |
| 10.3 | Adult's Program Attendance (Annual) | 14,374 |
| 10.4 | All Ages Program Attendance (Annual) | 15,646 |
| 10.5 | Total Attendance at Library Programs $(10.5=10.1+10.2+10.3+$ 10.4) LOCKED [Calculated] | 115,880 |
| 10.6 | Number of Children's Programs | 2,123 |
| 10.7 | Number of Young Adult's Programs (Ages 12-18 Annual) | 298 |
| 10.8 | Number of Adult's Programs | 1,217 |
| 10.9 | Number of All Ages Programs | 1,683 |
| 10.10 | Total Number of Library Programs ( $10.10=10.6+10.7+10.8+10.9)$ LOCKED [Calculated] | 5,321 |
| Resource Sharing (11.1-11.2) |  |  |
| Click on question mark for help |  |  |
| 11.1 | Interlibrary loans provided to other libraries | 166,975 |
| 11.2 | Interlibrary loans received from other libraries | 172,191 |
| Internet Terminals and Users (11.3-11.7) |  |  |
| 11.3 | Total of all Internet Terminals LOCKED [Calculated] This will be the total from all entries in 12.13 in the Outlet section. | 213 |
| 11.4 | Total of all Internet Terminal Uses LOCKED [Calculated] This will be the total from all entries in 12.13a in the Outlet section. | 197,983 |
| 11.5 | Number of Wireless Sessions (Annual) | 105,712 |
| 11.5a | Is this an estimate? | No |
| 11.6 | Most recent date of Internet Use Policy Review (MM/DD/YYYY) | 05/09/2019 |
| 11.7 | Number of visits to the Library's Website | 5,068,496 |

## Survey Report

## Outlets (12.1-12.29a)

Click on question mark for help
If you see anything in a locked field that needs to be changed, please enter the correct information in the Federal Note Area for the item in question and flag it by clicking on the shadowed icon to the right of the item. [12.1-12.9a, 12.10-12.12, 12.16, 12.16b-12.16p, 12.18b-12.18p, 12.21-12.23, and 12.25-12.28 are prefilled with last years' data and locked]

| 12.1 | LIB ID | IDB |
| :---: | :---: | :---: |
| 12.2 | PLSC ID | ID0005 |
| 12.3 | Name of Outlet | BOISE PUBLIC |
| 12.4 | Street Address [physical address] | $\begin{aligned} & 715 \text { S CAPITOL } \\ & \text { BLVD } \end{aligned}$ |
| 12.4a | Mailing Address if different from Street Address (enter N/A if they are the same) | $\begin{aligned} & 715 \text { S CAPITOL } \\ & \text { BLVD } \end{aligned}$ |
| 12.5 | City | BOISE |
| 12.6 | County of the Outlet | ADA |
| 12.7 | Zip for Street Address | 83702 |
| 12.8 | Zip for Mailing Address if different from Street Address (enter N/A if they are the same) | 83702 |
| 12.9 | Phone | (208) 972-8198 |
| 12.9a | Current Library Branch or Outlet Director (If no library branch, enter N/A) | Kevin Wayne Booe |
| 12.9b | E-mail address for this Outlet (If none, enter N/A) | boisepubliclibrary.org |
| 12.10 | Outlet Type Code | CE |
| 12.12 | Number of Bookmobiles in the Bookmobile Outlet Record | 0 |
| 12.13 | Number of this Outlet's Internet Computers used annually by the General Public | 60 |
| 12.13a | Number of Uses of this Outlet's Internet Computers annually | 87,587 |
| 12.13b | Is this an estimate? | No |
| 12.14 | Internet Connectivity | Fiber Optic |
| 12.15 | Connectivity Speed | Greater than 10 Mbps |
| 12.16 | Square Footage (main or branch) [LOCKED] | 79,381 |
| 12.16a | Library Hours (Winter): Dates (mm/dd/yyyy-mm/dd/yyyy) |  |
| 12.16b | Daily Hours Open (Example: 9am-6pm. If no hours enter an N/A) |  |
|  |  | 12-5 |
|  | Sunday Scheduled Hours |  |
| 12.16c | Monday Scheduled Hours | 10-9 |
| 12.16d | Tuesday Scheduled Hours | 10-9 |
| 12.16e | Wednesday Scheduled Hours | 10-9 |
| 12.16 f | Thursday Scheduled Hours | 10-9 |
| 12.16 g | Friday Scheduled Hours | 10-6 |
| 12.16h | Saturday Scheduled Hours | 10-5 |
| 12.16i | Number of Hours Open Daily (Example: if open from 9am-6pm enter 9. If no hours enter an $\mathrm{N} / \mathrm{A}$ ) | 5 |
|  | Sunday Total Hours Open |  |
| 12.16j | Monday Total Hours Open | 11 |


| 12.16k | Tuesday Total Hours Open | 11 |
| :---: | :---: | :---: |
| 12.161 | Wednesday Total Hours Open | 11 |
| 12.16 m | Thursday Total Hours Open | 11 |
| 12.16n | Friday Total Hours Open | 8 |
| 12.160 | Saturday Total Hours Open | 7 |
| 12.16p | Total Hours Open per Week | 64 |
| 12.17 | Check box if Summer and Winter Hours are the same and skip to question 12.19. | Yes |
|  | If not please fill out 12.18. |  |
| 12.18a | Library Hours (Summer): Dates (mm/dd/yyyy-mm/dd/yyyy) |  |
| 12.18b | Daily Hours Open (Example: 9am-6pm. If no hours enter an N/A) |  |
|  | Sunday Scheduled Hours |  |
| 12.18c | Monday Scheduled Hours |  |
| 12.18d | Tuesday Scheduled Hours |  |
| 12.18e | Wednesday Scheduled Hours |  |
| 12.18f | Thursday Scheduled Hours |  |
| 12.18g | Friday Scheduled Hours |  |
| 12.18h | Saturday Scheduled Hours |  |
| 12.18i | Number of Hours Open Daily (Example: if open from 9am-6pm enter 9 If no hours enter an $N / A$ ) |  |
|  | Sunday Total Hours Open |  |
| 12.18j | Monday Total Hours Open |  |
| 12.18k | Tuesday Total Hours Open |  |
| 12.181 | Wednesday Total Hours Open |  |
| 12.18m | Thursday Total Hours Open |  |
| 12.18n | Friday Total Hours Open |  |
| 12.180 | Saturday Total Hours Open |  |
| 12.18p | Total Hours Open per Week |  |
| 12.19 | Public Service Hours per Year for this Outlet | 3,328 |
| 12.20 | Number of Weeks this Outlet is Open per Year | 52 |
| 12.1 | LIB ID | IDB |
| 12.2 | PLSC ID | ID0005 |
| 12.3 | Name of Outlet | BOISE PUBLIC- <br> COLE AND USTICK BRANCH |
| 12.4 | Street Address [physical address] | 7557 W USTICK RD |
| 12.4a | Mailing Address if different from Street Address (enter N/A if they are the same) | 7557 W USTICK RD |
| 12.5 | City | BOISE |
| 12.6 | County of the Outlet | ADA |
| 12.7 | Zip for Street Address | 83704 |
| 12.8 | Zip for Mailing Address if different from Street Address (enter N/A if they are the same) | 83703 |

## Survey Report

| 12.9 | Phone | (208) 972-8300 |
| :---: | :---: | :---: |
| 12.9a | Current Library Branch or Outlet Director (If no library branch, enter N/A) | Trisha Mick |
| 12.9b | E-mail address for this Outlet (If none, enter N/A) | boisepubliclibrary.org |
| 12.10 | Outlet Type Code | BR |
| 12.12 | Number of Bookmobiles in the Bookmobile Outlet Record | 0 |
| 12.13 | Number of this Outlet's Internet Computers used annually by the General Public | 54 |
| 12.13a | Number of Uses of this Outlet's Internet Computers annually | 43,999 |
| 12.13b | Is this an estimate? | No |
| 12.14 | Internet Connectivity | Fiber Optic |
| 12.15 | Connectivity Speed | Greater than 10 Mbps |
| 12.16 | Square Footage (main or branch) [LOCKED] | 15,300 |
| 12.16a | Library Hours (Winter): Dates (mm/dd/yyyy-mm/dd/yyyy) |  |
| 12.16b | Daily Hours Open (Example: 9am-6pm. If no hours enter an N/A) |  |
|  |  | 1-5 |
|  | Sunday Scheduled Hours |  |
| 12.16c | Monday Scheduled Hours | n/a |
| 12.16d | Tuesday Scheduled Hours | 10-9 |
| 12.16e | Wednesday Scheduled Hours | 10-9 |
| 12.16f | Thursday Scheduled Hours | 10-9 |
| 12.16 g | Friday Scheduled Hours | 10-6 |
| 12.16h | Saturday Scheduled Hours | 12-5 |
| 12.16i | Number of Hours Open Daily (Example: if open from 9am-6pm enter 9. If no hours enter an N/A) | 4 |
|  | Sunday Total Hours Open |  |
| 12.16j | Monday Total Hours Open | N/A |
| 12.16k | Tuesday Total Hours Open | 11 |
| 12.161 | Wednesday Total Hours Open | 11 |
| 12.16 m | Thursday Total Hours Open | 11 |
| 12.16n | Friday Total Hours Open | 8 |
| 12.160 | Saturday Total Hours Open | 5 |
| 12.16p | Total Hours Open per Week | 50 |
| 12.17 | Check box if Summer and Winter Hours are the same and skip to question 12.19. | Yes |
|  | If not please fill out 12.18. |  |
| 12.18a | Library Hours (Summer): Dates (mm/dd/yyyy-mm/dd/yyyy) |  |
| 12.18b | Daily Hours Open (Example: 9am-6pm. If no hours enter an N/A) |  |
|  | Sunday Scheduled Hours |  |
| 12.18c | Monday Scheduled Hours |  |
| 12.18d | Tuesday Scheduled Hours |  |
| 12.18e | Wednesday Scheduled Hours |  |
| 12.18f | Thursday Scheduled Hours |  |

## Survey Report

| 12.18g | Friday Scheduled Hours |  |
| :---: | :---: | :---: |
| 12.18h | Saturday Scheduled Hours |  |
| 12.18i | Number of Hours Open Daily (Example: if open from 9am-6pm enter 9. If no hours enter an N/A) |  |
|  | Sunday Total Hours Open |  |
| 12.18j | Monday Total Hours Open |  |
| 12.18 k | Tuesday Total Hours Open |  |
| 12.181 | Wednesday Total Hours Open |  |
| 12.18m | Thursday Total Hours Open |  |
| 12.18n | Friday Total Hours Open |  |
| 12.180 | Saturday Total Hours Open |  |
| 12.18p | Total Hours Open per Week |  |
| 12.19 | Public Service Hours per Year for this Outlet | 2,600 |
| 12.20 | Number of Weeks this Outlet is Open per Year | 52 |
| 12.1 | LIB ID | IDB |
| 12.2 | PLSC ID | ID0005 |
| 12.3 | Name of Outlet | BOISE PUBLICCOLLISTER BRANCH |
| 12.4 | Street Address [physical address] | 4724 W STATE ST |
| 12.4a | Mailing Address if different from Street Address (enter N/A if they are the same) | 4724 W STATE ST |
| 12.5 | City | BOISE |
| 12.6 | County of the Outlet | ADA |
| 12.7 | Zip for Street Address | 83703 |
| 12.8 | Zip for Mailing Address if different from Street Address (enter N/A if they are the same) | 83705 |
| 12.9 | Phone | (208) 972-8320 |
| 12.9a | Current Library Branch or Outlet Director (If no library branch, enter N/A) | Jennifer Villalobos |
| 12.9b | E-mail address for this Outlet (If none, enter N/A) | boisepubliclibrary.org |
| 12.10 | Outlet Type Code | BR |
| 12.12 | Number of Bookmobiles in the Bookmobile Outlet Record | 0 |
| 12.13 | Number of this Outlet's Internet Computers used annually by the General Public | 32 |
| 12.13a | Number of Uses of this Outlet's Internet Computers annually | 17,542 |
| 12.13b | Is this an estimate? | No |
| 12.14 | Internet Connectivity | Fiber Optic |
| 12.15 | Connectivity Speed | Greater than 10 Mbps |
| 12.16 | Square Footage (main or branch) [LOCKED] | 12,169 |
| 12.16a | Library Hours (Winter): Dates (mm/dd/yyyy-mm/dd/yyyy) |  |
| 12.16b | Daily Hours Open (Example: 9am-6pm. If no hours enter an N/A) |  |
|  | Sunday Scheduled Hours | 1pm-5pm |
| 12.16c | Monday Scheduled Hours | n/a |

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| 12.16d | Tuesday Scheduled Hours | 10am-9pm |
| :---: | :---: | :---: |
| 12.16e | Wednesday Scheduled Hours | 10am-9pm |
| 12.16 f | Thursday Scheduled Hours | 10am-9pm |
| 12.16 g | Friday Scheduled Hours | 10am-6pm |
| 12.16h | Saturday Scheduled Hours | 10pm-5pm |
| 12.16i | Number of Hours Open Daily (Example: if open from 9am-6pm enter 9. If no hours enter an $\mathrm{N} / \mathrm{A}$ ) | 4 |
|  | Sunday Total Hours Open |  |
| 12.16j | Monday Total Hours Open | N/A |
| 12.16k | Tuesday Total Hours Open | 11 |
| 12.161 | Wednesday Total Hours Open | 11 |
| 12.16m | Thursday Total Hours Open | 11 |
| 12.16n | Friday Total Hours Open | 8 |
| 12.160 | Saturday Total Hours Open | 7 |
| 12.16p | Total Hours Open per Week | 52 |
| 12.17 | Check box if Summer and Winter Hours are the same and skip to question 12.19. | Yes |
|  | If not please fill out 12.18. |  |
| 12.18a | Library Hours (Summer): Dates (mm/dd/yyyy-mm/dd/yyyy) |  |
| 12.18b | Daily Hours Open (Example: 9am-6pm. If no hours enter an N/A) |  |
|  | Sunday Scheduled Hours |  |
| 12.18c | Monday Scheduled Hours |  |
| 12.18d | Tuesday Scheduled Hours |  |
| 12.18e | Wednesday Scheduled Hours |  |
| 12.18f | Thursday Scheduled Hours |  |
| 12.18 g | Friday Scheduled Hours |  |
| 12.18h | Saturday Scheduled Hours |  |
| 12.18i | Number of Hours Open Daily (Example: if open from 9am-6pm enter 9. If no hours enter an $\mathrm{N} / \mathrm{A}$ ) |  |
|  | Sunday Total Hours Open |  |
| 12.18j | Monday Total Hours Open |  |
| 12.18k | Tuesday Total Hours Open |  |
| 12.181 | Wednesday Total Hours Open |  |
| 12.18m | Thursday Total Hours Open |  |
| 12.18n | Friday Total Hours Open |  |
| 12.180 | Saturday Total Hours Open |  |
| 12.18p | Total Hours Open per Week |  |
| 12.19 | Public Service Hours per Year for this Outlet | 2,600 |
| 12.20 | Number of Weeks this Outlet is Open per Year | 52 |
| 12.1 | LIB ID | IDB |
| 12.2 | PLSC ID | ID0005 |
| 12.3 | Name of Outlet | BOISE PU |


|  |  | HILLCREST BRANCH |
| :---: | :---: | :---: |
| 12.4 | Street Address [physical address] | 5246 W OVERLAND RD |
| 12.4a | Mailing Address if different from Street Address (enter N/A if they are the same) | 5246 W OVERLAND RD |
| 12.5 | City | BOISE |
| 12.6 | County of the Outlet | ADA |
| 12.7 | Zip for Street Address | 83705 |
| 12.8 | Zip for Mailing Address if different from Street Address (enter N/A if they are the same) | 83704 |
| 12.9 | Phone | (208) 972-8340 |
| 12.9a | Current Library Branch or Outlet Director (If no library branch, enter N/A) | Elizabeth Westenburg |
| 12.9b | E-mail address for this Outlet (If none, enter N/A) | boisepubliclibrary.org |
| 12.10 | Outlet Type Code | BR |
| 12.12 | Number of Bookmobiles in the Bookmobile Outlet Record | 0 |
| 12.13 | Number of this Outlet's Internet Computers used annually by the General Public | 31 |
| 12.13a | Number of Uses of this Outlet's Internet Computers annually | 31,875 |
| 12.13b | Is this an estimate? | No |
| 12.14 | Internet Connectivity | Fiber Optic |
| 12.15 | Connectivity Speed | Greater than 10 Mbps |
| 12.16 | Square Footage (main or branch) [LOCKED] | 8,624 |
| 12.16a | Library Hours (Winter): Dates (mm/dd/yyyy-mm/dd/yyyy) |  |
| 12.16b | Daily Hours Open (Example: 9am-6pm. If no hours enter an N/A) |  |
|  |  | 1pm-5pm |
|  | Sunday Scheduled Hours |  |
| 12.16c | Monday Scheduled Hours | n/a |
| 12.16d | Tuesday Scheduled Hours | 10am-9pm |
| 12.16e | Wednesday Scheduled Hours | 10am-9pm |
| 12.16f | Thursday Scheduled Hours | 10am-9pm |
| 12.16g | Friday Scheduled Hours | 10am-6pm |
| 12.16h | Saturday Scheduled Hours | 12pm-5pm |
| 12.16i | Number of Hours Open Daily (Example: if open from 9am-6pm enter 9. If no hours enter an $N / A$ ) | 4 |
|  | Sunday Total Hours Open |  |
| 12.16j | Monday Total Hours Open | N/A |
| 12.16k | Tuesday Total Hours Open | 11 |
| 12.161 | Wednesday Total Hours Open | 11 |
| 12.16m | Thursday Total Hours Open | 11 |
| 12.16n | Friday Total Hours Open | 8 |
| 12.160 | Saturday Total Hours Open | 5 |
| 12.16p | Total Hours Open per Week | 50 |

12.17 Check box if Summer and Winter Hours are the same and skip to
question 12.19.
Yes
If not please fill out 12.18.
12.18a Library Hours (Summer): Dates (mm/dd/yyyy-mm/dd/yyyy)
12.18b Daily Hours Open (Example: 9am-6pm. If no hours enter an N/A)

Sunday Scheduled Hours
12.18c Monday Scheduled Hours
12.18d Tuesday Scheduled Hours
12.18e Wednesday Scheduled Hours
12.18f Thursday Scheduled Hours
12.18g Friday Scheduled Hours
12.18h Saturday Scheduled Hours
12.18i Number of Hours Open Daily (Example: if open from 9am-6pm enter 9.

If no hours enter an N/A)
Sunday Total Hours Open
12.18j Monday Total Hours Open
12.18k Tuesday Total Hours Open
12.18l Wednesday Total Hours Open
12.18m Thursday Total Hours Open
12.18n Friday Total Hours Open
12.18 S Saturday Total Hours Open
12.18p Total Hours Open per Week
12.19 Public Service Hours per Year for this Outlet 2,600
12.20 Number of Weeks this Outlet is Open per Year 52
12.1 LIB ID IDB
12.2 PLSC ID ID0005
12.3 Name of Outlet BOISE PUBLIC BOWN CROSSING BRANCH
12.4 Street Address [physical address]
12.4a Mailing Address if different from Street Address (enter N/A if they are the same)
12.5 City
12.6 County of the Outlet ADA
$\begin{array}{ll}12.7 & \text { Zip for Street Address } \\ 83706\end{array}$
12.8 Zip for Mailing Address if different from Street Address (enter N/A if they are the same)
12.9 Phone
12.9a Current Library Branch or Outlet Director (If no library branch, enter N/A)
12.9b E-mail address for this Outlet (If none, enter N/A)
12.10 Outlet Type Code

2153 E. Riverwalk Dr.
N/A
BOISE

N/A
(208) 972-8360

Joni Hansen
boisepubliclibrary.org
12.12 Number of Bookmobiles in the Bookmobile Outlet Record

BR
12.13 Number of this Outlet's Internet Computers used annually by the

## Survey Repor

General Public

| 12.13 a | Number of Uses of this Outlet's Internet Computers annually | 16,980 |
| :--- | :--- | :--- |
| 12.13 b | Is this an estimate? | No |
| 12.14 | Internet Connectivity | Fiber Optic |
| 12.15 | Connectivity Speed | Greater than 10 Mbps |
| 12.16 | Square Footage (main or branch) [LOCKED] | 15,900 |

12.16a Library Hours (Winter): Dates (mm/dd/yyyy-mm/dd/yyyy)
12.16b Daily Hours Open (Example: 9am-6pm. If no hours enter an N/A)

Sunday Scheduled Hours
12.16c Monday Scheduled Hours n/a

| 12.16 d | Tuesday Scheduled Hours | $10 \mathrm{am}-9 \mathrm{pm}$ |
| :--- | :--- | :--- |
| 12.16 e | Wednesday Scheduled Hours | $10 \mathrm{am}-9 \mathrm{pm}$ |
| 12.16 f | Thursday Scheduled Hours | $10 \mathrm{am}-9 \mathrm{pm}$ |
| 12.16 g | Friday Scheduled Hours | $10 \mathrm{am}-6 \mathrm{pm}$ |
| 12.16 h | Saturday Scheduled Hours | $12 \mathrm{pm}-5 \mathrm{pm}$ |

12.16i Number of Hours Open Daily (Example: if open from 9am-6pm enter 9.

If no hours enter an N/A)
Sunday Total Hours Open
12.16j Monday Total Hours Open N/A
12.16 k Tuesday Total Hours Open 11
12.16 l Wednesday Total Hours Open 11
12.16 m Thursday Total Hours Open 11
12.16n Friday Total Hours Open 8
12.16 o Saturday Total Hours Open 5
12.16p Total Hours Open per Week 50
12.17 Check box if Summer and Winter Hours are the same and skip to
question 12.19.

If not please fill out 12.18.
12.18a Library Hours (Summer): Dates (mm/dd/yyyy-mm/dd/yyyy)
12.18b Daily Hours Open (Example: 9am-6pm. If no hours enter an N/A)

Sunday Scheduled Hours
12.18c Monday Scheduled Hours
12.18d Tuesday Scheduled Hours
12.18e Wednesday Scheduled Hours
12.18f Thursday Scheduled Hours
12.18g Friday Scheduled Hours
12.18h Saturday Scheduled Hours
12.18i Number of Hours Open Daily (Example: if open from 9am-6pm enter 9.

If no hours enter an N/A)
Sunday Total Hours Open
12.18j Monday Total Hours Open

## Survey Report

12.18k Tuesday Total Hours Open
12.18l Wednesday Total Hours Open
12.18m Thursday Total Hours Open
12.18n Friday Total Hours Open
12.18o Saturday Total Hours Open
12.18p Total Hours Open per Week
12.19 Public Service Hours per Year for this Outlet 2,600
12.20 Number of Weeks this Outlet is Open per Year 52
12.21 LIB ID
12.22 Name of Legal Entity
12.23 Interlibrary Relationship Code
12.24 Network and Consortium membership(s)
12.25 Legal Basis Code
12.26 Administrative Structure Code
12.27 PLSC Public Library Definition
12.28 Geographic Code
12.29 Building Projects
12.29a Project Scope

## Trustee Information (13.1-13.5)

| 13.1 | Trustee A Name Term Expires | Margo Healy 06/30/2021 |
| :---: | :---: | :---: |
| 13.2 | Trustee B Name <br> Term Expires | Tonya Westenskow $06 / 30 / 2022$ |
| 13.3 | Trustee C Name Term Expires | Dwaine Carver 06/30/2020 |
| 13.4 | Trustee D Name <br> Term Expires | Sonia Galaviz 06/30/2024 |
| 13.5 | Trustee E Name Term Expires | Phil Magnuson 06/30/2023 |

## Sta tistic s

## BOISE PUBIIC IERARY SYSIEM STATISICSREPORT <br> November 2019

|  |  | This Month | Last Year This Month | Percent Change | This Year To Date | LastYear To Date | Percent Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| CIRCULATION/Books |  |  |  |  |  |  |  |
| Adult |  | 55,817 | 52,310 | 6.70 | 113,722 | 105,784 | 7.50 |
| Young Adult |  | 7,748 | 6,219 | 24.59 | 15,541 | 12,778 | 21.62 |
| Juvenile |  | 67,456 | 61,183 | 10.25 | 137,782 | 126,051 | 9.31 |
|  | Sub Total | 131,021 | 119,712 | 9.45 | 267,045 | 244,613 | 9.17 |

## CIRCULATION / Audio Visual

Adult
Young Adult
J uvenile

| 42,840 | 42,129 | 1.69 | 86,622 | 84,943 | 1.98 |
| ---: | ---: | ---: | ---: | ---: | ---: |
| 1,680 | 1,444 | 16.34 | 3,463 | 2,874 | 20.49 |
| 13,254 | 11,743 | 12.87 | 26,473 | 23,458 | 12.85 |
| 57,774 | 55,316 | 4.44 | 116,558 | 111,275 | 4.75 |

CIRCULATION/ Digital
eAudio
eBooks
eVideo
eMusic
eMagazine

TOTALCIRCULATION

| 18,321 | 15,486 | 18.31 | 37,988 | 31,584 | 20.28 |
| ---: | ---: | ---: | ---: | ---: | ---: |
| 17,037 | 15,531 | 9.70 | 34,377 | 31,632 | 8.68 |
| 45 | 61 | -26.23 | 116 | 120 | -3.33 |
| 8,847 | 8,242 | 7.34 | 17,369 | 17,972 | -3.36 |
| 2,291 | 2,346 | -2.34 | 4,611 | 4,148 | 11.16 |
| 46,541 | 41,666 | 11.70 | 94,461 | 85,456 | 10.54 |
| 235,336 | 216,694 | 8.60 | 478,064 | 441,344 | 8.32 |

## CIRCULATION SUMMARY

Main Library
Collister
Hillc rest
Cole \& Ustic k (C\&U)
Bown
Home Service
Digital Collection
TOTALCIRCULATION

| 93,451 | 87,867 | 6.36 | 188,596 | 178,420 | 5.70 |
| ---: | ---: | ---: | ---: | ---: | ---: |
| 16,129 | 14,682 | 9.86 | 32,873 | 30,030 | 9.47 |
| 13,984 | 13,070 | 6.99 | 28,851 | 25,867 | 11.54 |
| 31,162 | 28,912 | 7.78 | 63,537 | 59,443 | 6.89 |
| 31,890 | 29,465 | 8.23 | 65,642 | 60,196 | 9.05 |
| 2,179 | 1,032 | 111.14 | 4,104 | 1,932 | 112.42 |
| 46,541 | 41,666 | 11.70 | 94,461 | 85,456 | 10.54 |
| 235,336 | 216,694 | 8.60 | 478,064 | 441,344 | 8.32 |

## PATRON COUNT

Main Library
Collister
Hillcrest
Cole \& Ustic k
Bown

| 74,161 | 78,034 | -4.96 | 152,907 | 161,460 | -5.30 |
| ---: | ---: | ---: | ---: | ---: | ---: |
| 7,560 | 8,085 | -6.49 | 16,048 | 16,867 | -4.86 |
| 7,678 | 7,454 | 3.01 | 16,981 | 10,353 | 64.02 |
| 13,024 | 13,535 | -3.78 | 27,377 | 28,158 | -2.77 |
| 13,873 | 14,740 | -5.88 | 27,755 | 27,976 | -0.79 |
| 116,296 | 121,848 | -4.56 | 241,068 | 244,814 | -1.53 |

## POLARIS CATALOG

System Extemal Use Counts Main Intemal Use Counts Collister Intemal Use Counts Hillc rest Intemal Use Counts C\&U Intemal Use Counts Bown Intemal Use Counts

| 291,533 | 304,635 | -4.30 | 602,057 | 615,908 | -2.25 |
| ---: | ---: | ---: | ---: | ---: | ---: |
| 78,531 | 84,549 | -7.12 | 157,681 | 172,717 | -8.71 |
| 3,140 | 2,809 | 11.78 | 6,532 | 5,727 | 14.06 |
| 2,891 | 3,076 | -6.01 | 5,883 | 6,368 | -7.62 |
| 6,982 | 8,541 | -18.25 | 15,392 | 16,706 | -7.87 |
| 6,999 | 6,799 | 2.94 | 14,119 | 13,951 | 1.20 |


|  | This Month | Last Year This Month | Percent Change | This Year To Date | Last Year To Date | Percent Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| NEW CARDS ISSUED |  |  |  |  |  |  |
| Resident | 831 | 889 | -6.52 | 1,666 | 1,895 | -12.08 |
| Non-Resident | 10 | 9 | 11.11 | 16 | 20 | -20.00 |
| Intemet Only | 3 | 7 | -57.14 | 3 | 10 | -70.00 |
| TOTALCARDS ISSUED | 844 | 905 | -6.74 | 1,685 | 1,925 | -12.47 |
| INTERUBRARY LOANS |  |  |  |  |  |  |
| Out-of-State | 64 | 132 | 0.00 | 128 | 303 | 0.00 |
| In-State | 38 | 106 | 0.00 | 81 | 208 | 0.00 |
| INTERUBRARY BORROWNG |  |  |  |  |  |  |
| O ut-of-Sta te | 188 | 145 | 29.66 | 413 | 361 | 14.40 |
| In-Sta te | 45 | 52 | -13.46 | 130 | 105 | 23.81 |
| REFERENCE SUMMARY |  |  |  |  |  |  |
| Main Adult Desk | 2,542 | 2,566 | -0.94 | 5,146 | 5,239 | -1.78 |
| Main Adult Telephone | 568 | 559 | 1.61 | 1,164 | 1,204 | -3.32 |
| Main Adult Electronic | 139 | 187 | -25.67 | 288 | 359 | -19.78 |
| Sub Total Adult Reference | 3,249 | 3,312 | -1.90 | 6,598 | 6,802 | -3.00 |
| Main Youth Desk | 1,104 | 1,445 | -23.60 | 2,392 | 2,917 | -18.00 |
| Main Youth Telephone | 44 | 47 | -6.38 | 113 | 115 | -1.74 |
| Main Youth Electronic | 0 | 0 | 0.00 | 1 | 2 | -50.00 |
| Sub Total Youth Reference | 1,148 | 1,492 | -23.06 | 2,506 | 3,034 | -17.40 |
| Information Desk |  |  |  |  |  |  |
| Readers Advisory | 8 | 16 | -50.00 | 26 | 30 | -13.33 |
| Directional/Informational | 1,633 | 2,136 | -23.55 | 3,500 | 4,325 | -19.08 |
| Sub Total Information Desk | 1,641 | 2,152 | -23.75 | 3,526 | 4,355 | -19.04 |
| Collister Desk | 1,534 | 1,781 | -13.87 | 3,406 | 3,799 | -10.34 |
| Collister Phone | 123 | 157 | -21.66 | 268 | 300 | -10.67 |
| Sub Total Collister Reference | 1,657 | 1,938 | -14.50 | 3,674 | 4,099 | -10.37 |
|  |  |  |  |  |  |  |
| Hillc rest Desk | 1,456 | 1,212 | 20.13 | 3,240 | 2,404 | 34.78 |
| Hillc rest Phone | 117 | 124 | -5.65 | 247 | 203 | 21.67 |
| Sub Total Hillcrest Reference | 1,573 | 1,336 | 17.74 | 3,487 | 2,607 | 33.76 |
|  |  |  |  |  |  |  |
| Cole \& Ustick Desk | 2,302 | 2,532 | -9.08 | 4,605 | 5,401 | -14.74 |
| Cole \& Ustick Phone | 134 | 115 | 16.52 | 282 | 292 | -3.42 |
| Sub Total C \&U Reference | 2,436 | 2,647 | -7.97 | 4,887 | 5,693 | -14.16 |
|  |  |  |  |  |  |  |
| Bown Desk | 1,078 | 1,187 | -9.18 | 2,703 | 2,415 | 11.93 |
| Bown Phone | 79 | 83 | -4.82 | 166 | 172 | -3.49 |
| Sub Total Bown Reference | 1,157 | 1,270 | -8.90 | 2,869 | 2,587 | 10.90 |
| TOTALREFERENCE | 12,861 | 14,147 | -9.09 | 27,547 | 29,177 | -5.59 |


| MEEING ROOM USE SUMMARY | This Month | Last Year This Month | Percent Change | This Year To Date | Last Year To Date | Percent Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Programs |  |  |  |  |  |  |
| Main Adult Programs Main Youth Programs Main Community Programs Sub Total Main | 71 | 43 | 65.12 | 145 | 108 | 34.26 |
|  | 61 | 111 | -45.05 | 117 | 228 | -48.68 |
|  | 849 | 246 | 245.12 | 1,220 | 511 | 138.75 |
|  | 981 | 400 | 145.25 | 1,482 | 847 | 74.97 |
| Collister Adult Programs Collister Youth Programs Collister Community Programs | 27 | 35 | -22.86 | 62 | 78 | -20.51 |
|  | 34 | 57 | -40.35 | 79 | 108 | -26.85 |
|  | 146 | 72 | 102.78 | 221 | 151 | 46.36 |
| Sub Total Collister <br> Hillcrest Adult Programs <br> Hillc rest Youth Programs Hillc rest Community Programs | 207 | 164 | 26.22 | 362 | 337 | 7.42 |
|  | 17 | 11 | 54.55 | 46 | 25 | 84.00 |
|  | 34 | 22 | 54.55 | 68 | 43 | 58.14 |
|  | 196 | 31 | 532.26 | 284 | 55 | 416.36 |
| Sub Total Hillcrest- | 247 | 64 | 285.94 | 398 | 123 | 223.58 |
| C\&U Adult Programs C\&U Youth Programs C\&U Community Programs Sub Total Cole \& Ustick | 16 | 7 | 128.57 | 35 | 14 | 150.00 |
|  | 16 | 82 | -80.49 | 56 | 140 | -60.00 |
|  | 99 | 103 | -3.88 | 183 | 198 | -7.58 |
|  | 131 | 192 | -31.77 | 274 | 352 | -22.16 |
| Bown Adult Programs | 35 | 17 | 105.88 | 63 | 39 | 61.54 |
| Bown Youth Programs Bown Community Programs | 66 | 36 | 83.33 | 147 | 74 | 98.65 |
|  | 180 | 90 | 100.00 | 269 | 183 | 46.99 |
| Sub Total Bown | 281 | 143 | 96.50 | 479 | 296 | 61.82 |
| TOTALPROGRAMS | 1,847 | 963 | 91.80 | 2,995 | 1,955 | 53.20 |

Program Attendance

| Main Adult Attendance | 449 | 194 | 131.44 | 808 | 602 | 34.22 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Main Youth Attendance | 2,029 | 3,685 | -44.94 | 3,814 | 7,025 | -45.71 |
| Main Comm Attendance | 3,322 | 999 | 232.53 | 4,896 | 2,352 | 108.16 |
| Sub Total Main | 5,800 | 4,878 | 18.90 | 9,518 | 9,979 | -4.62 |
| Collister Adult Attendance | 247 | 317 | -22.08 | 553 | 646 | -14.40 |
| Collister Youth Attendance | 1,014 | 1,047 | -3.15 | 2,226 | 1,899 | 17.22 |
| Collister Comm Attendance | 934 | 317 | 194.64 | 1,384 | 642 | 115.58 |
| Sub Total Collister | 2,195 | 1,681 | 30.58 | 4,163 | 3,187 | 30.62 |
| Hillcrest Adult Attendance | 98 | 90 | 8.89 | 272 | 228 | 19.30 |
| Hillcrest Youth Attendance | 523 | 584 | -10.45 | 1,169 | 1,278 | -8.53 |
| Hillc rest Comm Attendance | 1,710 | 329 | 419.76 | 2,541 | 540 | 370.56 |
| Sub Total Hillcrest | 2,331 | 1,003 | 132.40 | 3,982 | 2,046 | 94.62 |
| C\&U Adult Attendance | 158 | 97 | 62.89 | 419 | 186 | 125.27 |
| C\&U Youth Attendance | 513 | 937 | -45.25 | 1,397 | 1,668 | -16.25 |
| C\&U Comm Attendance | 1,365 | 847 | 61.16 | 2,715 | 1,675 | 62.09 |
| Sub Total Cole \& Ustic k | 2,036 | 1,881 | 8.24 | 4,531 | 3,529 | 28.39 |
| Bown Adult Attendance | 290 | 216 | 34.26 | 554 | 411 | 34.79 |
| Bown Youth Attendance | 1,332 | 1,263 | 5.46 | 3,176 | 2,718 | 16.85 |
| Bown Comm Attendance | 2,264 | 1,171 | 93.34 | 3,378 | 1,965 | 71.91 |
| Sub Total Bown | 3,886 | 2,650 | 46.64 | 7,108 | 5,094 | 39.54 |
| TOTAL PROGRAM ATIENDANCE | 16,248 | 12,093 | 34.36 | 29,302 | 23,835 | 22.94 |

# BOISE PUBIIC UBRARY RECIPROCALBORROWNG STATISICS November 2019 

Items checked out at BPL by consortium members' patrons.

|  | This Month | Percent of This Month Circulation | Last Year <br> This Month | Percent Change | This Year To Date | Percent of To Date Circulation | Last Year <br> To Date | Percent <br> Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| CHECKOUIS |  |  |  |  |  |  |  |  |
| Ada Community | 4,744 | 2.02 | 3,822 | 24.12 | 9,284 | 1.94 | 7,896 | 17.58 |
| Caldwell | 591 | 0.25 | 389 | 51.93 | 1,164 | 0.24 | 984 | 18.29 |
| Eagle | 914 | 0.39 | 901 | 1.44 | 1,849 | 0.39 | 1,763 | 4.88 |
| Emmett | 145 | 0.06 | 170 | -14.71 | 261 | 0.05 | 372 | -29.84 |
| Garden City | 2,270 | 0.96 | 1,740 | 30.46 | 4,216 | 0.88 | 3,640 | 15.82 |
| Hailey | 0 | 0.00 | 1 | -100.00 | 2 | 0.00 | 1 | 100.00 |
| Kuna | 140 | 0.06 | 0 | 0.00 | 237 | 0.05 | 0 | 0.00 |
| Meridian | 3,642 | 1.55 | 2,936 | 24.05 | 7,667 | 1.60 | 6,153 | 24.61 |
| Mounta in Home | 340 | 0.14 | 282 | 20.57 | 845 | 0.18 | 661 | 27.84 |
| Nampa | 1,128 | 0.48 | 1,084 | 4.06 | 2,283 | 0.48 | 2,370 | -3.67 |
| Twin Falls | 60 | 0.03 | 60 | 0 | 117 | 0.02 | 169 | -30.77 |
| Total | 13,974 | 5.94 | 11,385 | 22.74 | 27,925 | 5.84 | 24,009 | 16.31 |
| Total BPL C irculation | 235,336 |  | 216,694 |  | 478,064 |  | 441,344 |  |

Items checked out at consortium member locations by BPL patrons.

|  | This Month | Last Year <br> This Month | This Year To Date | Last Year To Date |
| :---: | :---: | :---: | :---: | :---: |
| CHECKOUIS |  |  |  |  |
| Ada Community | 12,505 | 12,031 | 26,435 | 24,888 |
| Caldwell | 140 | 150 | 425 | 345 |
| Eagle | 7,472 | 7,610 | 15,462 | 15,626 |
| Emmett | 149 | 12 | 423 | 22 |
| Garden City | 8,449 | 8,882 | 17,381 | 18,345 |
| Hailey | 8 | 4 | 19 | 32 |
| Kuna | 122 | 0 | 238 | 0 |
| Meridian | 9,998 | 10,795 | 20,977 | 22,703 |
| Mounta in Home | 15 | 44 | 59 | 106 |
| Nampa | 680 | 661 | 1,663 | 1,211 |
| Twin Falls | 11 | 0 | 24 | 7 |
| Total | 39,549 | 40,189 | 83,106 | 83,285 |

